

Learning from harm education 2024/25

The Learning from harm education programme run by Te Tāhū Hauora Health Quality & Safety Commission helps participants:

- review health care harm while improving consumer, whānau and health care worker safety
- understand everyday work that supports healing, learning and improving, in a consistent way
- create quality improvement actions across health systems to reduce the risk of harm.

The education programme promotes a national approach, across the health and disability sector, to meet the eight guiding principles of the revised [Healing learning and improving from harm | Te whakaora, te ako me to whakapai ake i te kino: national adverse events policy 2023](#).

Workshops cover how to conduct an effective review of harm in a range of health care settings. It uses the learning review method as recommended within the 2023 policy to:

- understand the essential components of high-quality reviews of harm
- participate in a simulated learning review as a member of the review team.

Education programme format

The programme includes three components (one of which is optional). Participants must complete approximately 10 hours of self-directed online learning and attend the in-person workshop to receive their certificate. Details follow.



Part 1: Launch (lunchtime session via Zoom) voluntary
Short welcome to the programme and Q&S session.



Part 2: Online modules (10 hours)
Participants can complete the online modules any time between Part 1 and the Part 3 workshop. The modules include watching a series of videos and completing a workbook and some e-learning. Part 2 **must** be completed before the Part 3 workshop.



Part 3: Learning review workshop
Participants take part in a simulated learning review at this interactive, in-person workshop. A variety of scenarios are offered: general health, mental health and addiction, maternity or disability. Participants select their preferred scenario during registration and we will do our best to accommodate this. The scenario is a tool to help participants focus on understanding the learning review process.

Full workshop schedule and registration

The full schedule of workshops for 2024/25 is below (four cohorts). Each workshop lasts 6 hours and costs \$110 + GST. To register use the link below aligned with your workshop of choice.

For more information: learningfromharm@hqsc.govt.nz.

Date	Session	Format and times
Cohort 1 Tauranga in-person workshop		
Registration link https://event-14354-b1f8.lilregie.com		
Password: LFHEv12023		
21 August 2024	Part 1: Launch	Zoom: 12.00–12:30 pm
	Part 2: Online modules	Ten hours in your own time
31 October 2024	Part 3: Learning review workshop	9.00 am–3.00 pm
Cohort 2 Dunedin in-person workshop		
Registration link https://event-14353-6a8a.lilregie.com		
Password: LFHEv12023		
18 September 2024	Part 1: Launch	Zoom: 12.00 – 12:30 pm
	Part 2: Online modules	Ten hours in your own time
27 November 2024	Part 3: Learning review workshop	9.00 am–3.00 pm
Cohort 3 Auckland in-person workshop		
Registration link to be https://event-14389-1379.lilregie.com		
Password: LFHEv12023		
18 December 2024	Part 1: Launch	Zoom: 12.00–12:30 pm
	Part 2: Online modules	Ten hours in your own time
5th March 2025	Part 3: Learning review workshop	9.00 am–3.00 pm
Cohort 4 Wellington in-person workshop		
Registration link to be confirmed		
12 March 2025	Part 1: Launch	Zoom: 12.00–12:30 pm
	Part 2: Online modules	Ten hours in your own time
21st May 2025	Part 3: Learning review workshop	9.00 am–3.00 pm

Information published by Te Tāhū Hauora Health Quality & Safety Commission, November 2023, available at hqsc.govt.nz.

