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HOW ORGANISATIONS WORK TOGETHER TO CREATE SAFETY

Shifting from a 'service system' that puts the responsibility on the victim to take action to an 'integrated safety system' that emphasises the responsibility of services to assess, contain and challenge the abusive person's behaviour and thereby more effectively ensure the safety

PREVENTATIVE EFFECTS FROM POSITIVE RESPONSES

SAFETY & PROTECTION (high risk)

- Help-seeking by victims, families and whānau or practitioners at this tier is a sign of danger. High-risk victims have specialist family violence advocacy services and responsive statutory
- Safety at this tier is achieved by the collaborative actions of agencies directed at curtailing the abusive person's controlling behaviours and protecting victims (child and adult).

ENHANCED INTERVENTION & FACILITATING CHANGE (complex needs and high vulnerability)

- Many victims and people using violence experience overlapping social issues and multiple vulnerabilities.
- A range of services (eg, mental health and addiction (MH&A) services) integrate family violence into their care pathways and co-work with other practitioners (including family violence specialists) to support a person's, their partner's and their children's general wellbeing and safety needs.

EARLY IDENTIFICATION & BUILDING CONNECTION (family violence screening in universal service provision)

- All (including potential/at-risk) adult and child victims and people using violence are identified earlier; this prevents abuse from escalating and from occurring across generations.
- It is essential that all general services screen for family violence and are able to support victims and people using violence to access the appropriate help. This may involve working with the wider family and whānau.
- Once families and whānau are safe, general family support services can facilitate access to resources; strengthen family and whānau capacity, and connection to their communities/ networks of support; and support the maintenance of the abusive person's safe behaviours.

RESTORATION & PREVENTION (community/community organisations/therapeutic responses)

- Communities and community services work towards preventing violence from occurring
- and re-occurring. They also help with sustaining safe behaviours, and restoration and rebuild. Victims often disclose abuse to friends and family and whānau. Community and community services have the capacity (including an understanding of family violence dynamics and lethality risk indicators) to refer into the other tiers.

PREVENTATIVE EFFECTS FROM POSITIVE RESPONSES

LEADERSHIP

National and regional governance structures in a tiered response system

Shared understanding of family violence (FV) as a complex problem

WHAT REALIGNMENT IS REQUIRED FOR SAFE PERSON & WHĀNAU-CENTRED PRACTICE?

Current contracting arrangements increase system fragmentation and the duplication of unsafe practice.

Interventions are often delivered by multiple services. Alternatively, specialist family violence advocacy services could be funded to provide a cluster of interventions.

All services need to reconfigure the way they work to respond to the complexity of family violence.

Investment is required across the system.

WHAT ARE THE CORE ROLES & RESPONSIBILITIES OF DIFFERENT AGENCIES?

Regardless of which service a victim discloses to, the practitioners involved are able to effectively respond as appropriate to their tier, by initiating a whole-of-system response.

FAMILY VIOLENCE ADVOCACY SERVICES (TAUIWI/KAUPAPA MĀORI SERVICES & PARTNERSHIPS)

CRIMINAL & FAMILY COURTS

MULTI-AGENCY HUBS: TIMELY TRIAGE, DYNAMIC RISK ASSESSMENTS, COLLABORATIVE INTERVENTIONS (INDIVIDUAL/WHĀNAU), AND REGULAR REVIEW

MULTI-AGENCY HIGH-RISK CASE MANAGEMENT PROCESS

PROFESSIONAL MEETINGS REGULARLY UTILISED BY SERVICES

NATIONALLY CONSISTENT INFORMATION SHARING INFRASTRUCTURE & PROCESSES

PRIMARY & COMMUNITY HEALTH SERVICES

REALIGNMENT & NEW CONFIGURATIONS OF SERVICES & RESPONSES - CO-LOCATED SERVICES, MULTI-AGENCY HUBS, INTEGRATIVE PRACTICE & INTEGRATED SERVICES

COMMON RISK ASSESSMENT & MANAGEMENT FRAMEWORK (TIERED ASSESSMENT

HERAPEUTIC SERVICES