

# Results of mental health and addiction staff survey

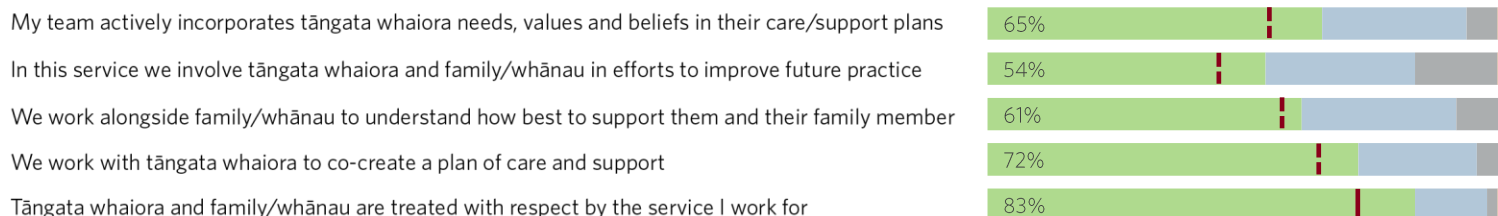
## Ngā Poutama Oranga Hinengaro: Quality in Context

Southern DHB

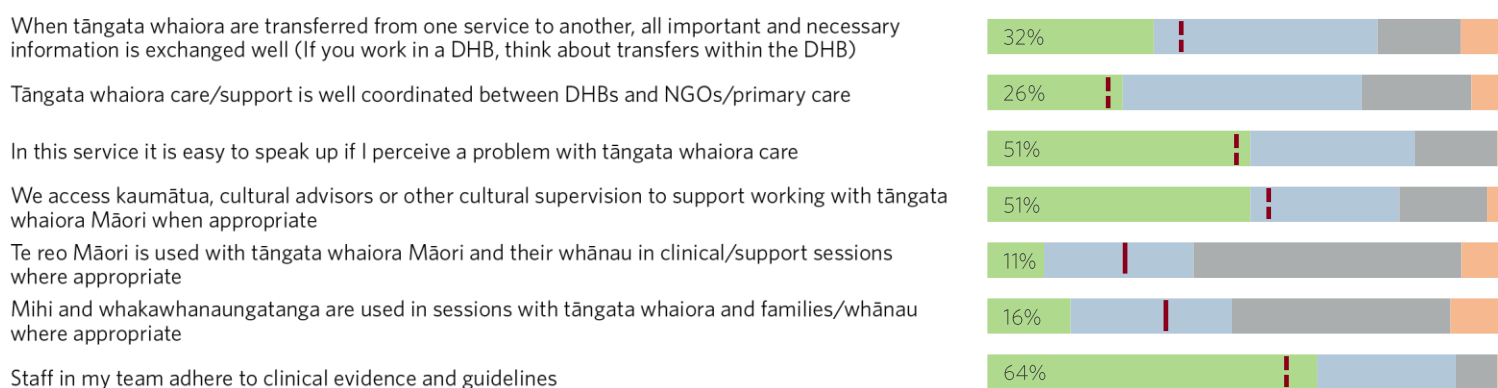
Ngā Poutama Oranga Hinengaro: Quality in Context was a national survey of quality culture in mental health and addiction services. The survey was conducted in August 2018.

Thank you to the over 2,500 people around the country who participated in the survey. Here are the results for your DHB.

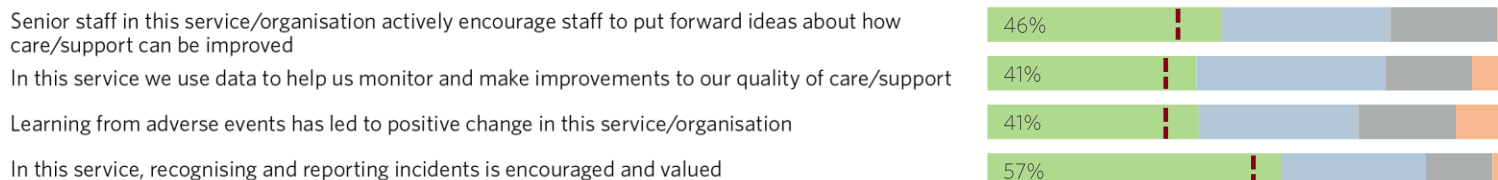
### Engagement with tāngata whaiora and family/whānau



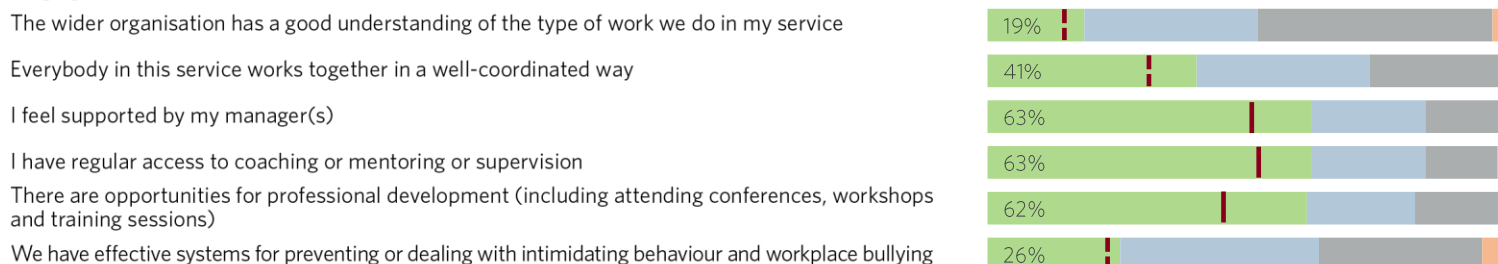
### Care and support provided



### Learning and changing the care/support provided



### Engaged, effective workforce



■ % Positive   
 ■ % Neutral   
 ■ % Negative   
 ■ % Don't know   
 All-DHBs % positive   
 — Statistically significant difference   
 - - - No evidence of difference

### How to use these survey results

These survey results can be used to support quality improvement in your organisation.

We encourage frontline staff to use the results to support quality improvement projects, by:

- displaying the results in staff areas
- talking about the results in team meetings and with colleagues
- using the results to develop change ideas and test changes, as part of the plan-do-study-act cycle.

### Key findings for my DHB

Compared with the combined, all-DHB results, MHA staff at Southern DHB were more likely to agree (ie, gave a positive response) that:

- tāngata whaiora and families/whānau are treated with respect
- staff have access to coaching, mentoring and/or supervision
- staff feel supported by managers, and
- there are opportunities for professional development.

Staff were less likely to agree that te reo Māori, mihi and whakawhanaungatanga are used in sessions with tāngata whaiora and families/whānau where appropriate.

