



HEALTH QUALITY & SAFETY
COMMISSION NEW ZEALAND

Kupu Taurangi Hauora o Aotearoa

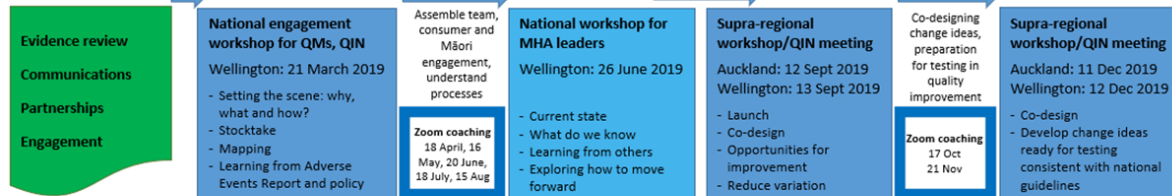
Next steps

Jacqueline Ryan
MHA QIP project manager

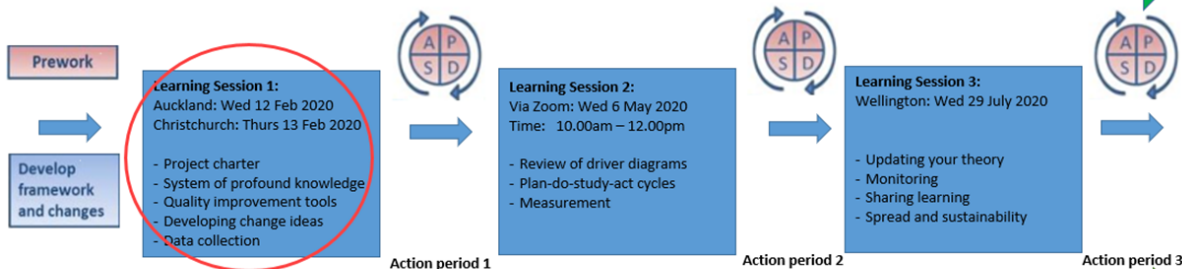


Learning from adverse events and consumer, family and whānau experience project timeline

Te ako mai i ngā pāmamaetanga me te wheako tāngata whaiora me te whānau



Preparatory and co-design phase to establish team, review current processes, consider opportunities for improvement



Learning from adverse events and consumer, family and whānau experience project teams
2019 MHA QIF participants

Six-month quality improvement phase – testing, modifying and implementing change ideas

Learning from adverse events and consumer, family and whānau experience project outcomes:

- Develop a suite of key outcome, balancing and process measures (provisionally by November 2019)
- Support DHBs to produce standardised, simplified processes and protocols for triaging, investigating, reporting, learning from and following up adverse events in MHA services aligned with the National Adverse Events Reporting Policy (by July 2020)



What's next?

- Confirm who is part of your project team, including sponsor
- Refine your elevator pitch
- Complete your co-design engage, capture and understand phases and theme change ideas
- Continue with your project charter documentation



What's next?

- Participate in the Zoom tutorials at 12–1pm on:
 - 16 January
 - 12 March
 - 16 April
 - 18 June



What's next?

- Prepare for learning session 1 on Wednesday 12 February (Auckland) and Thursday 13 February (Christchurch)
- Share storyboard of progress to-date, including:
 - project team
 - co-design themes
 - change ideas
 - Measures
 - learning to share



Your feedback

