

Results of mental health and addiction staff survey

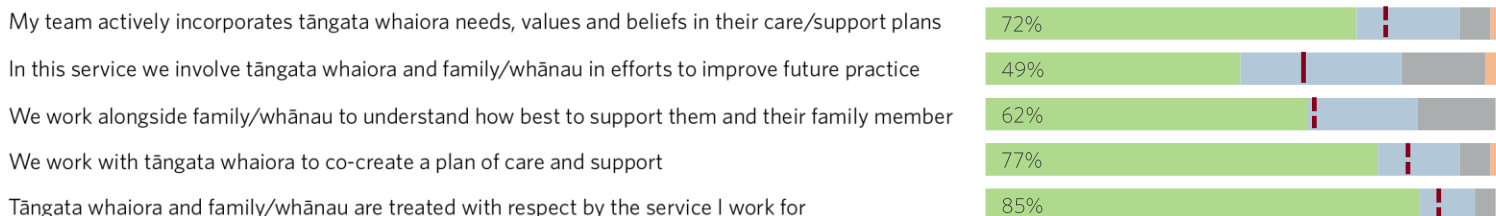
Ngā Poutama Oranga Hinengaro: Quality in Context

NGO South Island Region

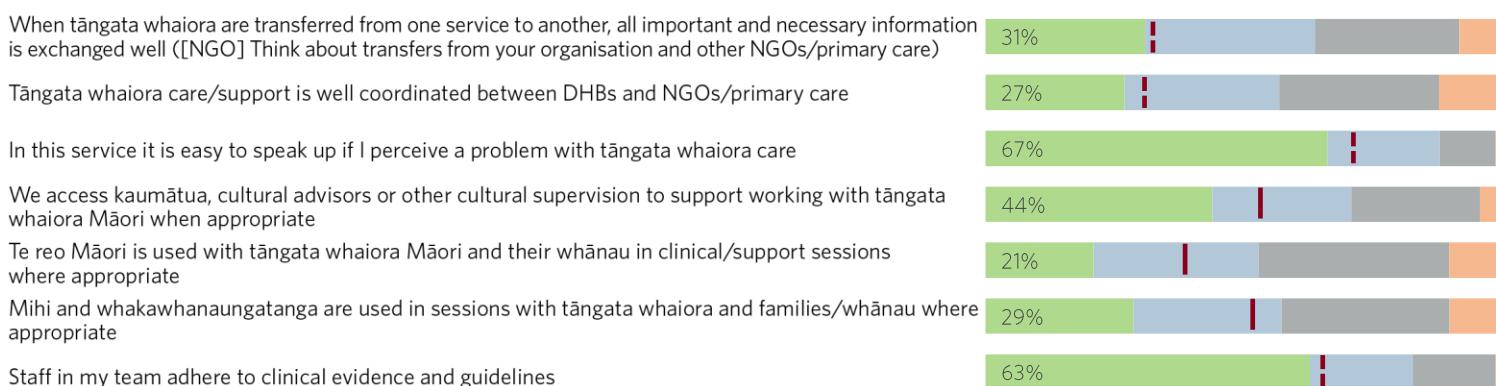
Ngā Poutama Oranga Hinengaro: Quality in Context was a national survey of quality culture in mental health and addiction services. The survey was conducted in August 2018.

Thank you to the over 2,500 people around the country who participated in the survey. Here are the results for your NGO region.

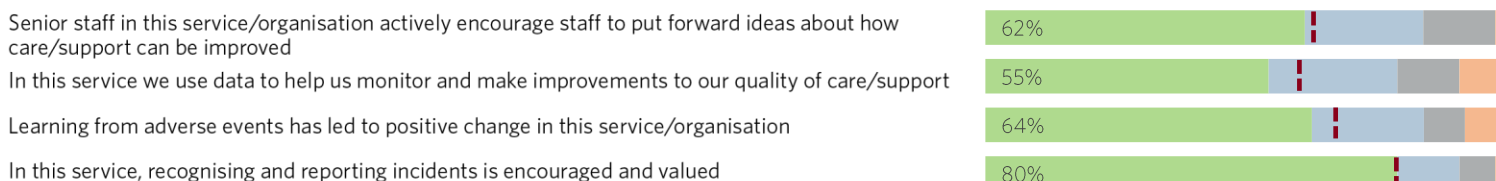
Engagement with tāngata whaiora and family/whānau



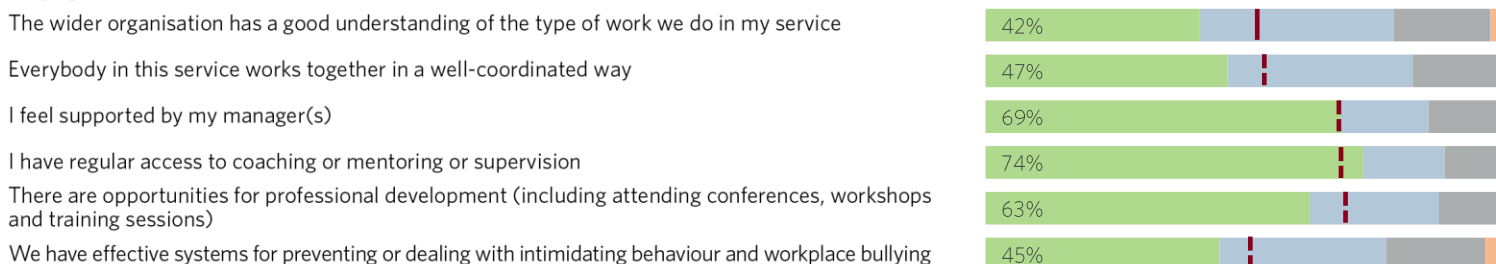
Care and support provided



Learning and changing the care/support provided



Engaged, effective workforce



■ % Positive
 ■ % Neutral
 ■ % Negative
 ■ % Don't know
 All-NGO regions % positive
 — Statistically significant difference
 - - - No evidence of difference

How to use these survey results

These survey results can be used to support quality improvement in your organisation.

We encourage frontline staff to use the results to support quality improvement projects, by:

- displaying the results in staff areas
- talking about the results in team meetings and with colleagues
- using the results to develop change ideas and test changes, as part of the plan-do-study-act cycle.

Key findings for my NGO region

Compared to MHA staff results combined across all NGOs, staff in the South Island Region were less likely to agree (ie, less likely to give a positive response) that:

- they access kaumātua/other cultural supervision to support work with tāngata whaiora Māori, and use whakawhanaungatanga, mihi and te reo Māori with tāngata whaiora, whānau and families, where appropriate
- their service involves tāngata whaiora and families/whānau in efforts to improve future practice
- the wider organisation has a good understanding of the type of work done in their service.

