

Cross pollination: Spreading best practice using the Model for Improvement





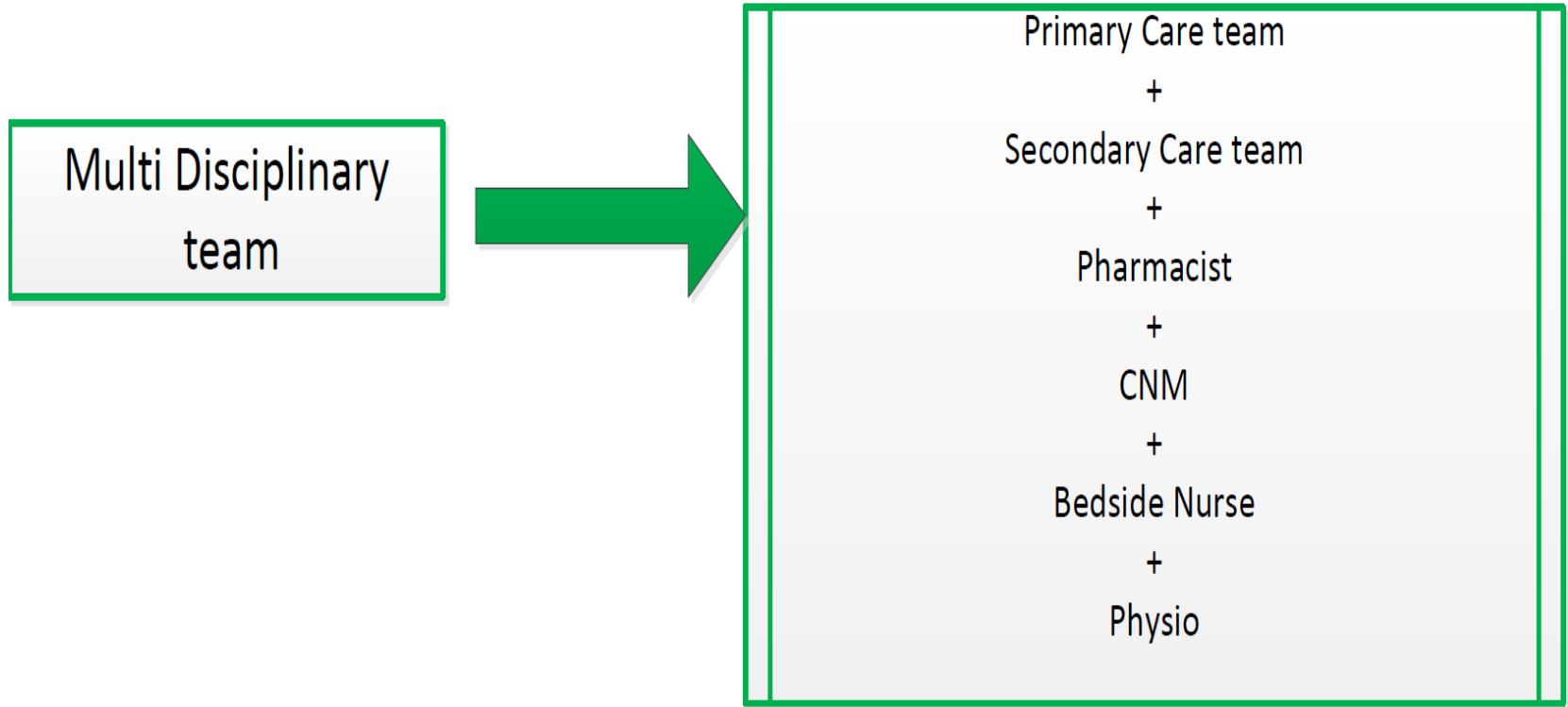
“Rather than uncoordinated, episodic care, we need to offer care that is well organised, coordinated, integrated, characterised by effective communication, and based on continuous healing relationships”

Eric Larson





Coalition of the willing



Learning new things



Key changes implemented

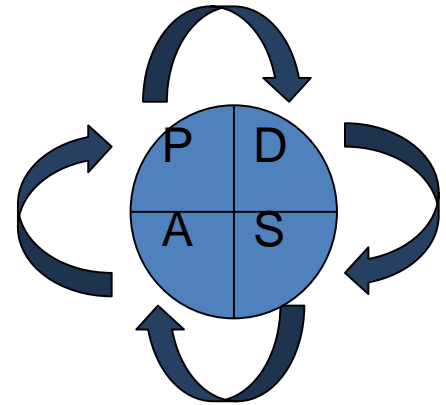
All ICU/HDU classified patients would be seen by the MDT at a designated time each morning



PDSA 1: 1 day

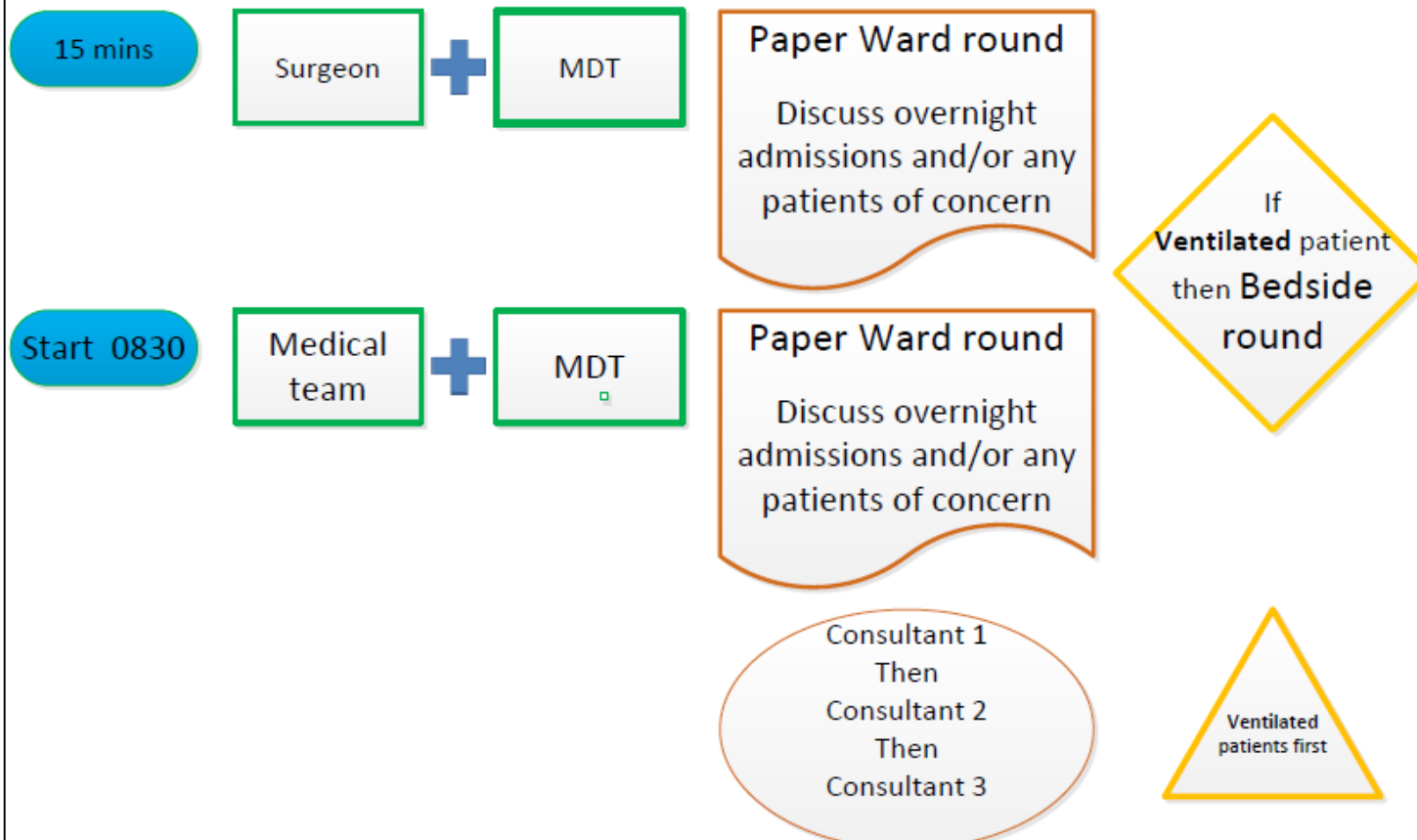
PDSA 2: 1 week

PDSA 3: 1 month



Key changes implemented

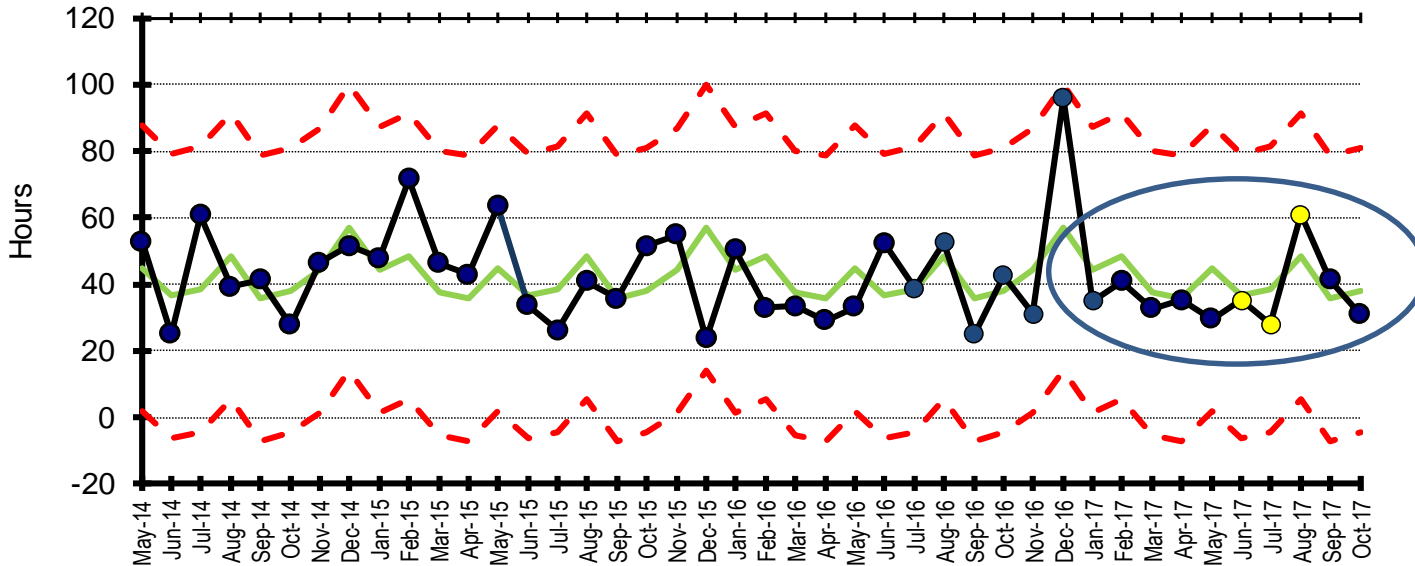
Start 0800 Monday to Thursday/Friday 0745



Results: Measurement-LOS Transferred patients

Average LOS Hours

Special Cause Flag



XRange Layout Options **Period** Print Prev Next Select

No Special Cause Detected

Chart Type: 12 Seasons. No Trend

Database Column

Last Center Value 38.20698
 Last Data Value 31
 Sigma for Limits 14.27
 Base for Limits Average MR

A. 1 Beyond Control Limit
 B. 9 On One Side of Average
 C. 6 Trending Up or Down
 D. 14 Alternating Up & Down

E. 2 of 3 Beyond 2 Sigma
 F. 4 of 5 Beyond 1 Sigma
 G. 15 Within 1 Sigma
 H. 8 Outside 1 Sigma
 X. Excluded or Missing Data

Current prob of no season = 0.000



Results: Patient Story

Improvement goals (STEEP Institute of Medicine)

Safety	Underlying life threatening cardiac disease detected early
Timeliness:	Early acceptance by specialty team
Effectiveness	Primary team and secondary team able to share clinical decision making
Efficient	Time spent on Cross/missed communication reduced
Equitable	Same day access to cardiology
Patient Centred	Best outcome for patient as a new mother



Results: Staff survey



Results: Specific staff responses

“I love the idea of the morning round, as it gives comprehensive multiple input for the very unwell patient. It removes contradictory cares, so should give better patient outcomes. I'd like it to continue please”.

“Vital to planning care, everyone knows what is going on”

“Able to address queries quicker, makes for a cohesive approach”



Discussion



Conclusion

Continuing the spread and planting new seeds

