



HEALTH QUALITY & SAFETY
COMMISSION NEW ZEALAND



Updates

- HH Compliance Application (HHCApp)
- Learning Management System
- Gold Auditor Trainers

HHCApp Department poster

- Administrators will have the ability to run the department poster for different levels of the organisation e.g. DHB and Hospital in addition to department level.
- Allows quick and easy reporting at multiple levels.
- This functionality should be available before the end of the year.



HHCApp

Simplifying the roles in the system

Current roles

Role	Function	Dual role?
Region administrator	Full admin and reporting rights for the DHB	Yes, can also be an auditor
Organisation administrator	Full admin and reporting rights for a hospital	Yes, can also be an auditor
Auditor	Can enter moments. No access to reports	Yes, can also be an administrator
Nurse Unit Manager	Can see reports for the departments they have been assigned to	No

Future roles:

- Administrator
- Reporter
- Auditor
- Data entry

Users can have multiple roles

Timeframe: mid-2018

This is a complex piece of work. There will be early communication and a process to map across existing roles.

HHCApp

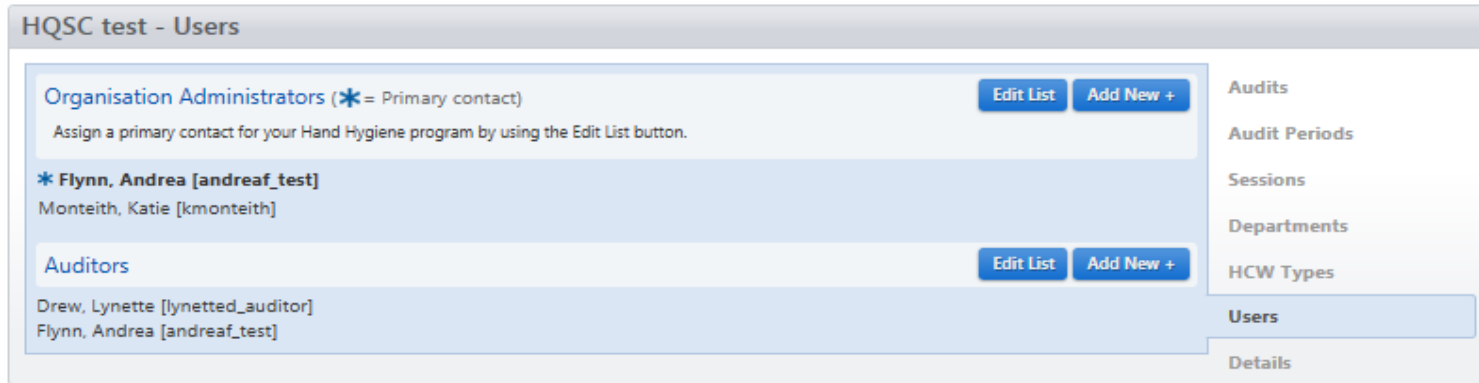
New functionality for administrators to export data

- Ability to run a **CSV line listing from the system to export data.**
- Feature available for all administrator roles
- Some DHBs request this information **to feed into other IT systems/programs** for example a system level dashboard
- This functionality should be available before the end of the year.

HHCApp

Other improvements

- Ability to identify a primary contact



- Help options within the database linking to instructions
- Merge users e.g when a person has two user accounts
- Deleting old users - Automatic delete of old users that satisfy set criteria

Learning management system

- Learners can change their organisation
- Organisation administrators can remove a user who is not employed by them
- There will be an update to the learning modules in 2018. The nursing module has been reviewed and the changes will be reflected across all of the modules.

Gold auditor trainers

- Sent out a survey to GATs
- Reviewing the feedback and looking at what we can do to address the themes of the feedback
- Share the summary of feedback and next steps

Currently looking at:

- Issue with the DVD when copying to a desktop or USB
- Training resources – looking at a central place where GATs can access them
- Facilitate an GAT webinar once or twice a year
- Encouraging national networking with other GATs