

Safe Surgery NZ Programme DHB Observational Auditor Training

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Date: 29th December 2016

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Background:

The main aim of the Safe Surgery NZ Programme is to reduce significant harm caused by adverse events and other preventable errors that take place during the perioperative period. The programme's focus has largely been on supporting implementation and measuring uptake of the World Health Organization (WHO) Surgical Safety Checklist (the checklist). This has been measured through the programme's Quality and Safety Markers (QSM), a set of process and outcome measures reported publicly and to the Ministry of Health.

During 2016, The University of Auckland delivered auditor training in four workshops to staff from each DHB across New Zealand. The training centred around auditing methodology, calibration against the auditing tool and understanding challenges and risks associated with auditing. Each DHB provided centralised training for up to six staff members.

Rationale:

The Health Quality & Safety Commission's QSM will continue to be a quality indicator into 2017. It has been identified that there has been a degree of attrition of the original Commission's trained auditors during the auditing period and a need to train auditors at a local level. Local auditor training at DHB programmes would be necessary to create a sustainable and reliable group of raters. The University of Auckland team have agreed to create a half-day training workshop to train auditors that can be delivered at DHBs.

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Deliverable 2:

The University of Auckland has agreed to provide Trainer Training Guidelines, and regional training videos, material preparation.

- Local auditor trainer training guidelines
- Production of training videos and material planned

Due Date:

- 31 December 2016

Content:

1. DHB Auditor Training Rationale including deliverables
2. Auditor Training Guidelines
3. Auditor Training Workshop Session Guide
4. Participant Letter
5. Workshop PPT (and PDF version)
6. Workshop Convenors Programme (4 hours)
7. Video packages with descriptors and expert ratings
8. Rating Tool with Descriptor (WHOBARS Tool Engagement)
9. Rating Card Templates
10. Evaluation Form
11. Literature