

Tu Mahi

Turanga Health  
October 2018



HEALTH QUALITY & SAFETY  
COMMISSION NEW ZEALAND

*Kupu Taurangi Hauora o Aotearoa*



HEALTH SYSTEM INNOVATION AND IMPROVEMENT

# Background/ Context

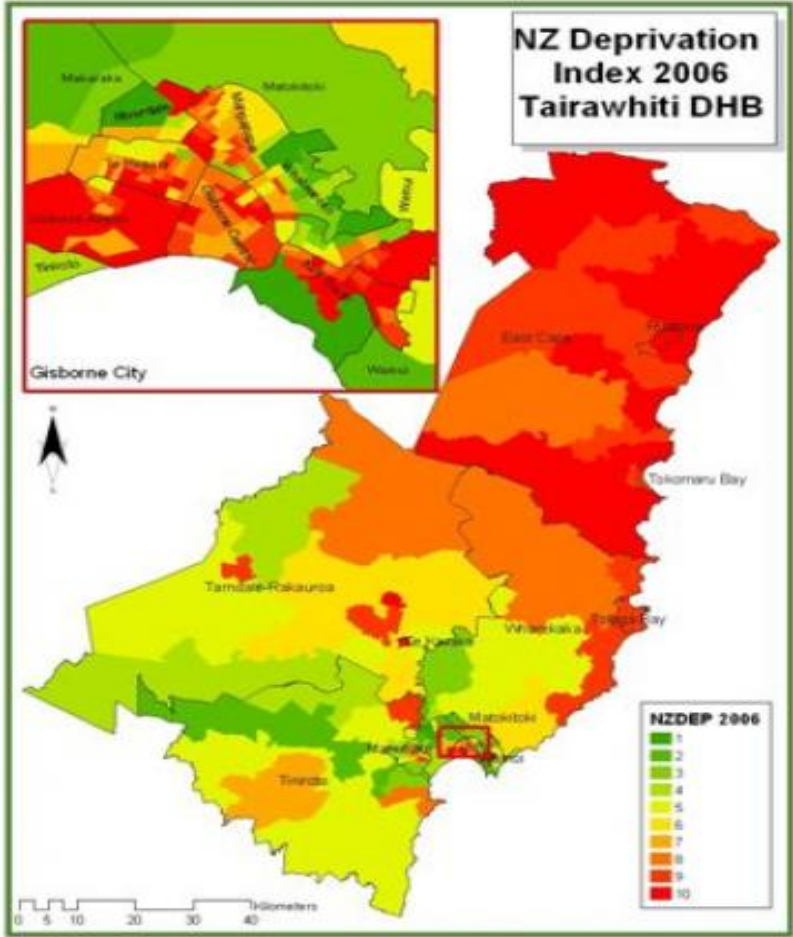
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- Turanga Health (1997)
- Midland Health Network
- Waikohu Medical Centre (2012)
  - ESU: 1500

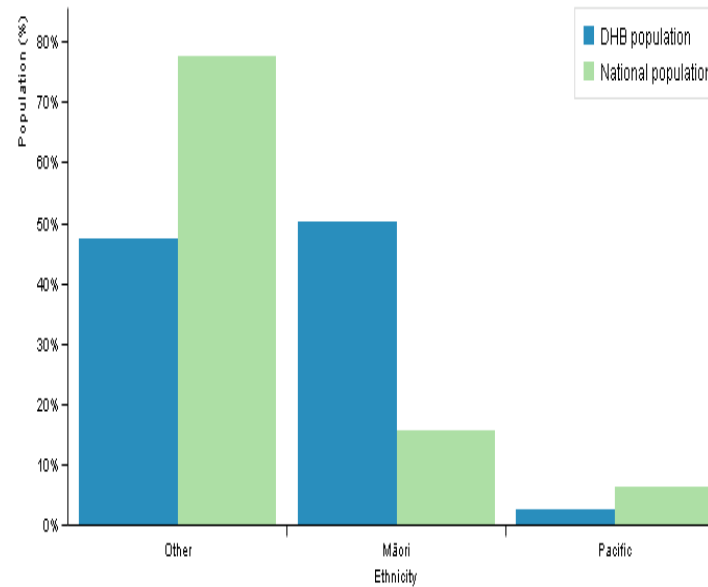
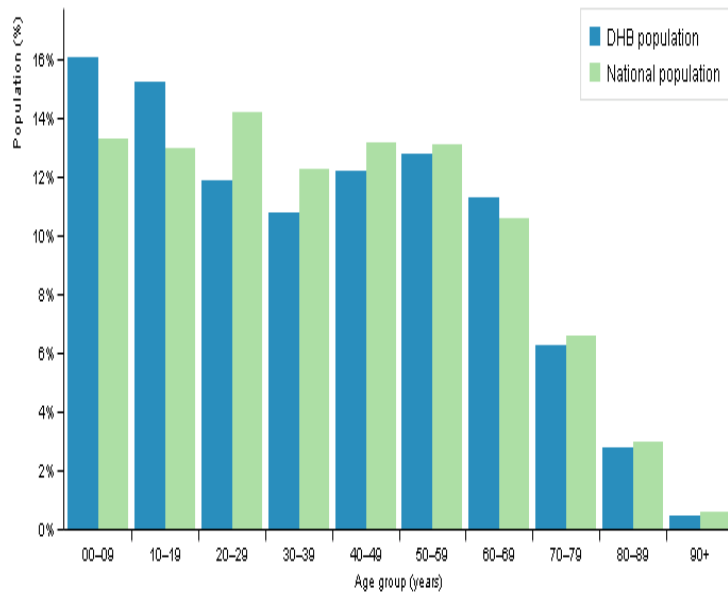




# Deprivation

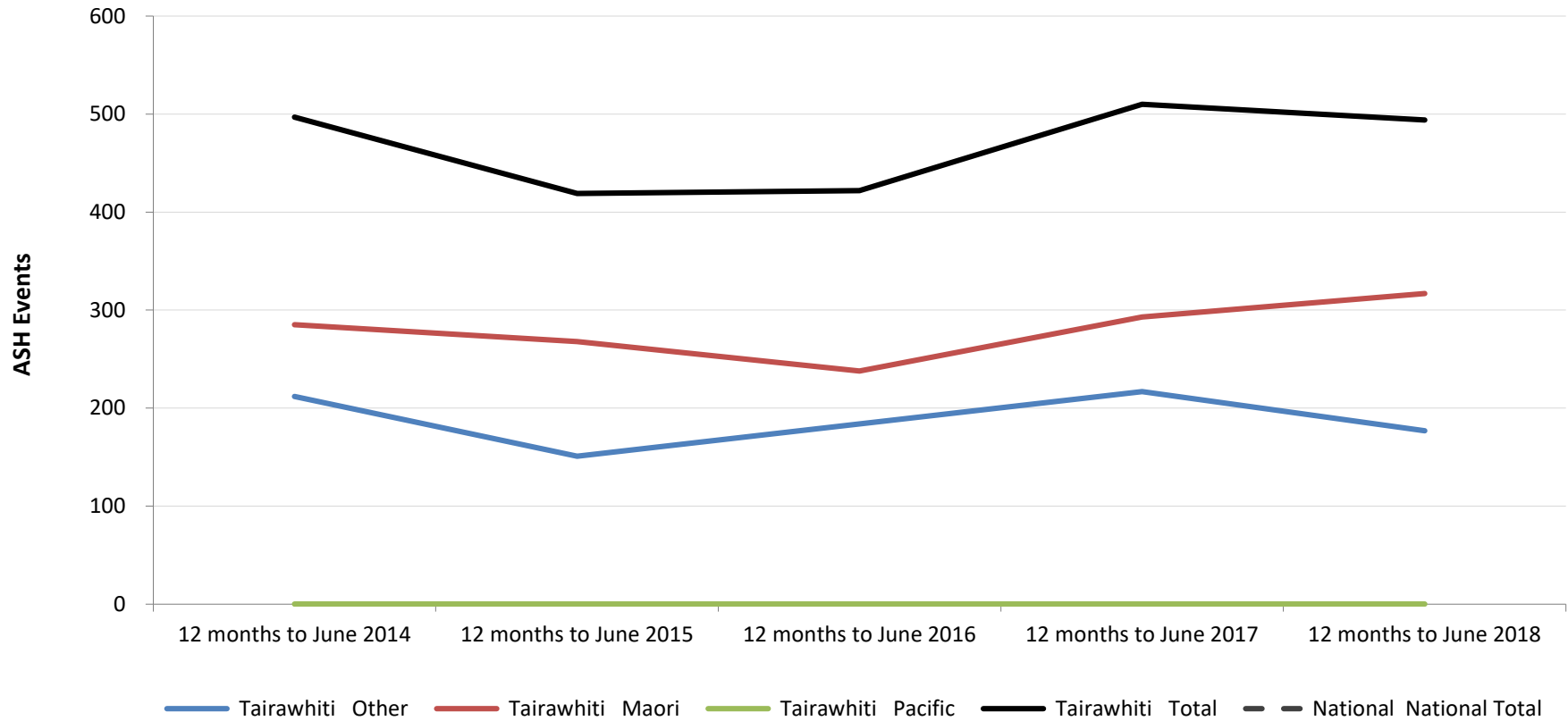


# Population



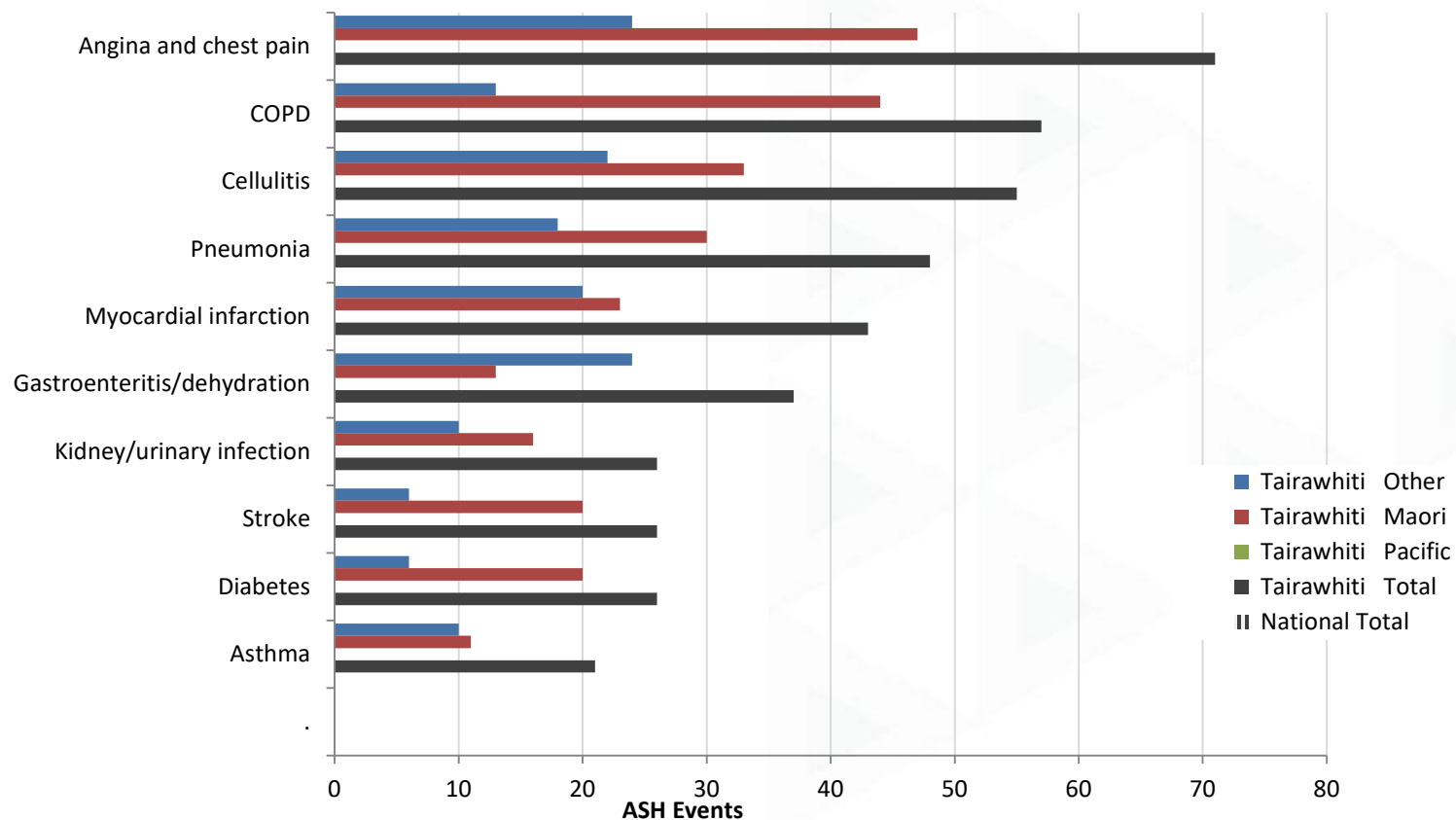
# ASH Rates

ASH Events, Tairawhiti DHB, 45 to 64 age group, All conditions, 5 years to end June 2018



# ASH Rates

Top 10 Conditions, ASH Events, Tairawhiti DHB, 45 to 64 age group, 12 months to end June 2018



# Problem Statement

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- Poor access to primary care services for eligible enrolled Maori in Turanganui a kiwa



# Tu Mahi Project

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- Address the notion of poor access and introduce options to facilitate and increase participation of Maori in primary health care and conversely reduce the demand on secondary care

# Tu Mahi - Workplace Wellness Program

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- Front door
- Relationship
- Trust



# Improvement Team

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Our project team:

- Dallas Poi - Facilitator QI
- Dwayne Tamatea - Service Delivery Manager
- Shirley Keown - Quality Nurse Practitioner
- Reweti Ropiha – CEO/ Sponsor
- Clinical / Non Clinical Team Member
- Business Owner
- Employee
- Whanau

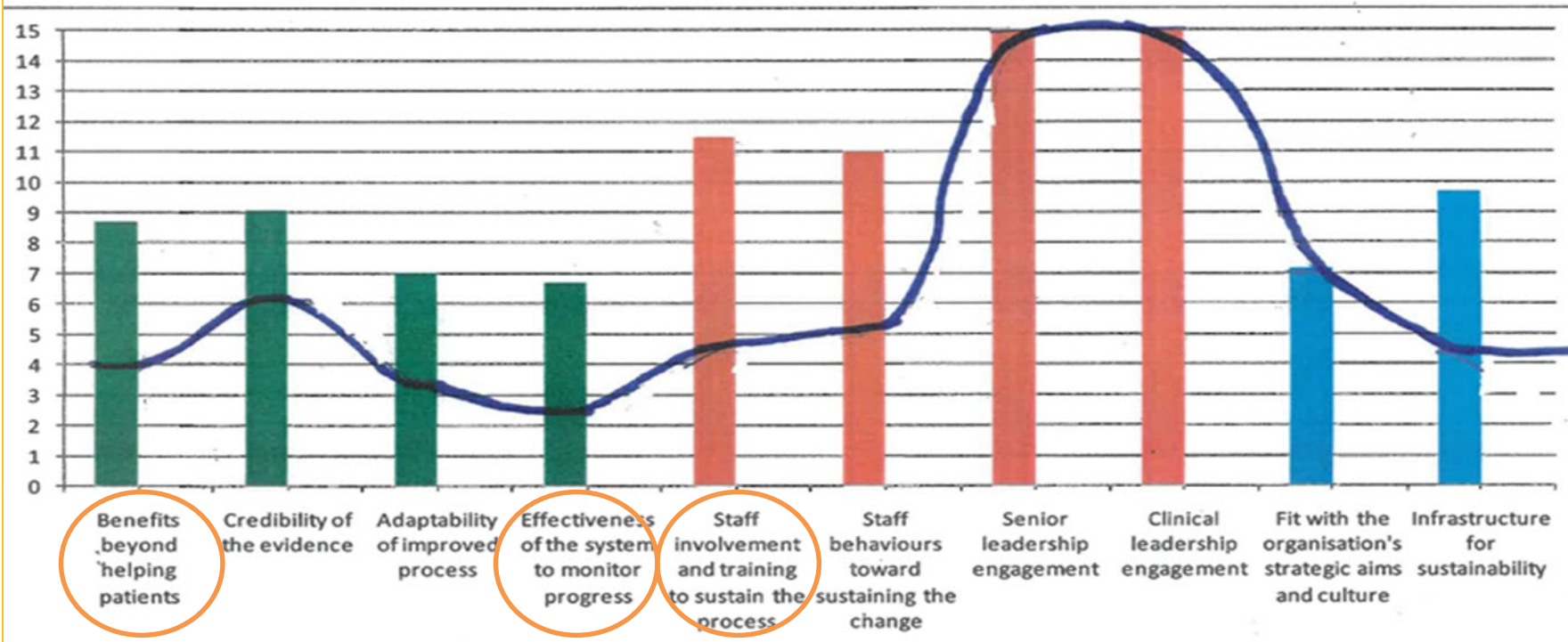


# NHS Sustainability Model



**NHS Sustainability Model**  
 A graph to show the potential for improvement  
 Draw your scores on the chart below

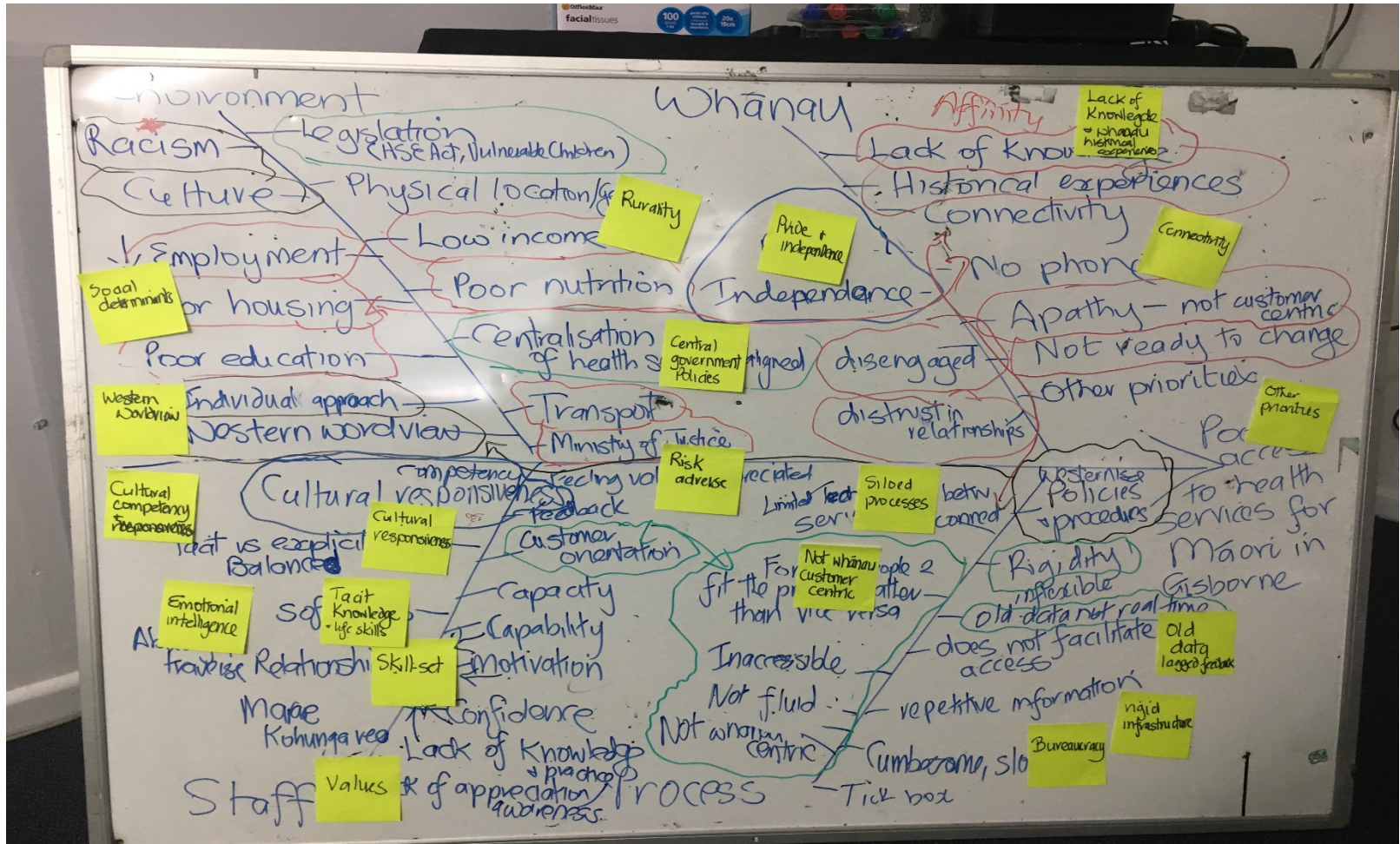
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 and Improvement*



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# Ishikawa Diagram/ Affinity



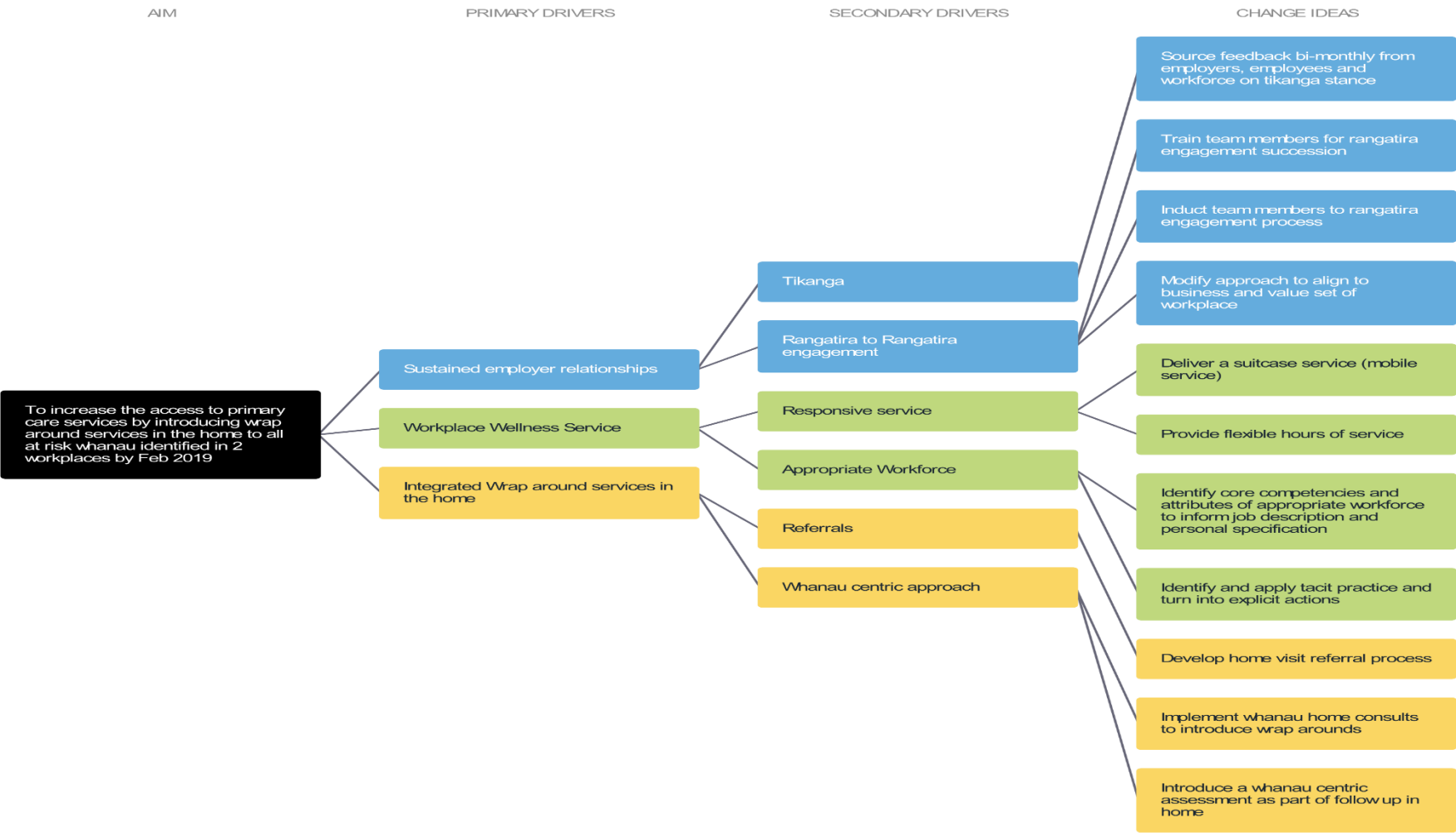
# Aim Statement

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- To increase the access to primary care services by introducing wrap around services in the home for all at risk whanau identified in 2 workplaces by Feb 2019

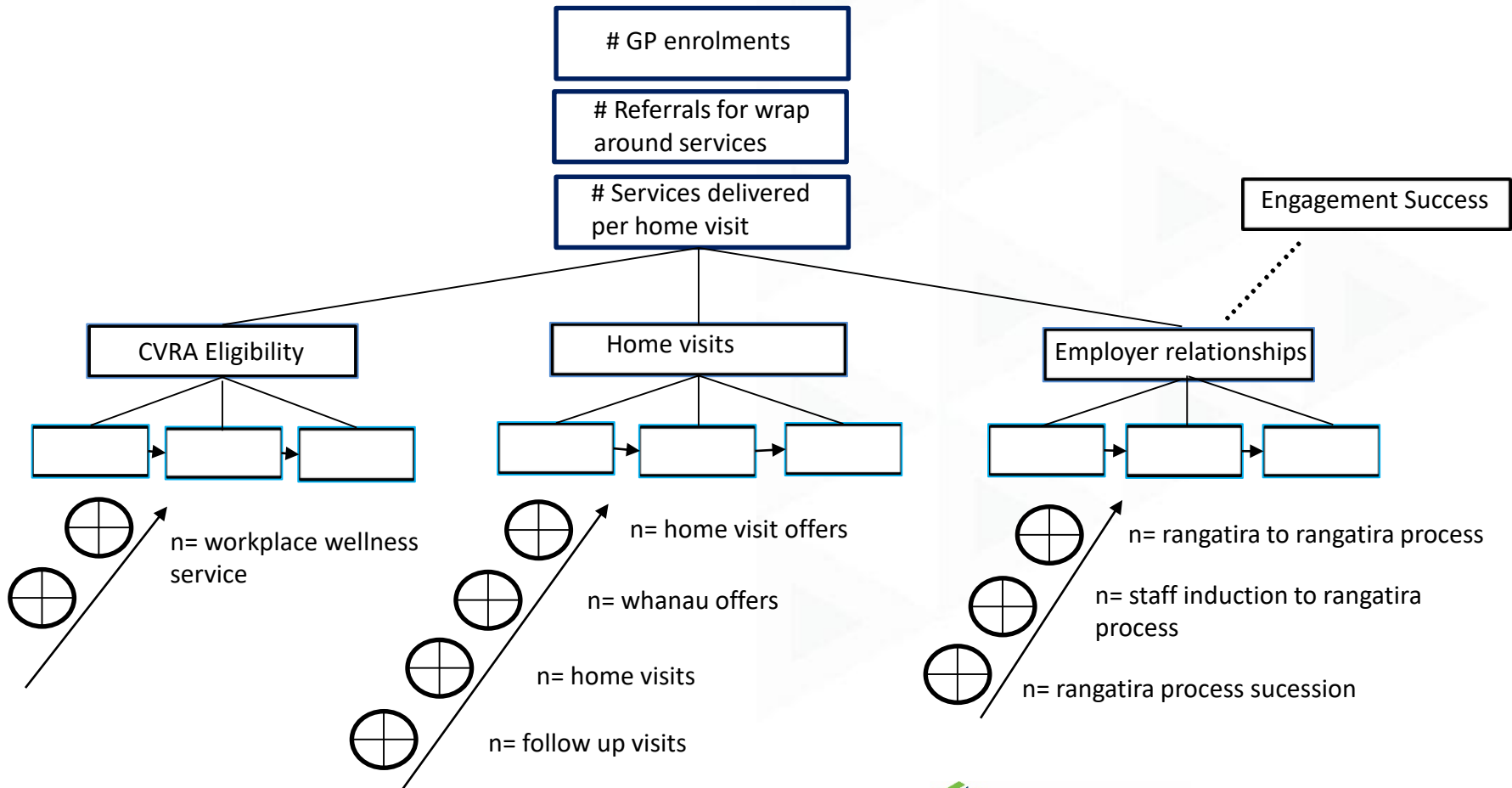


# Driver Diagram



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# Measurement Tree

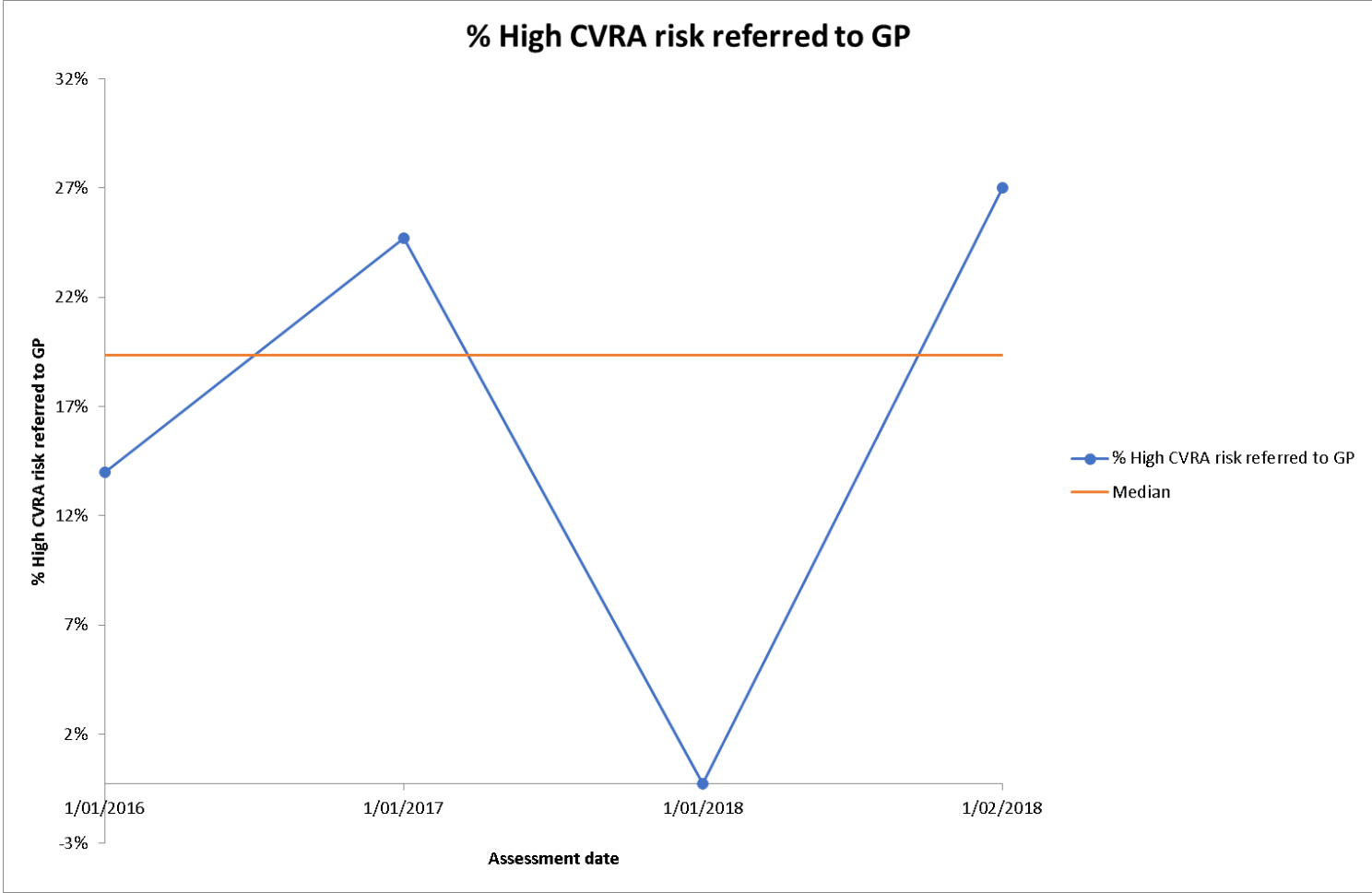




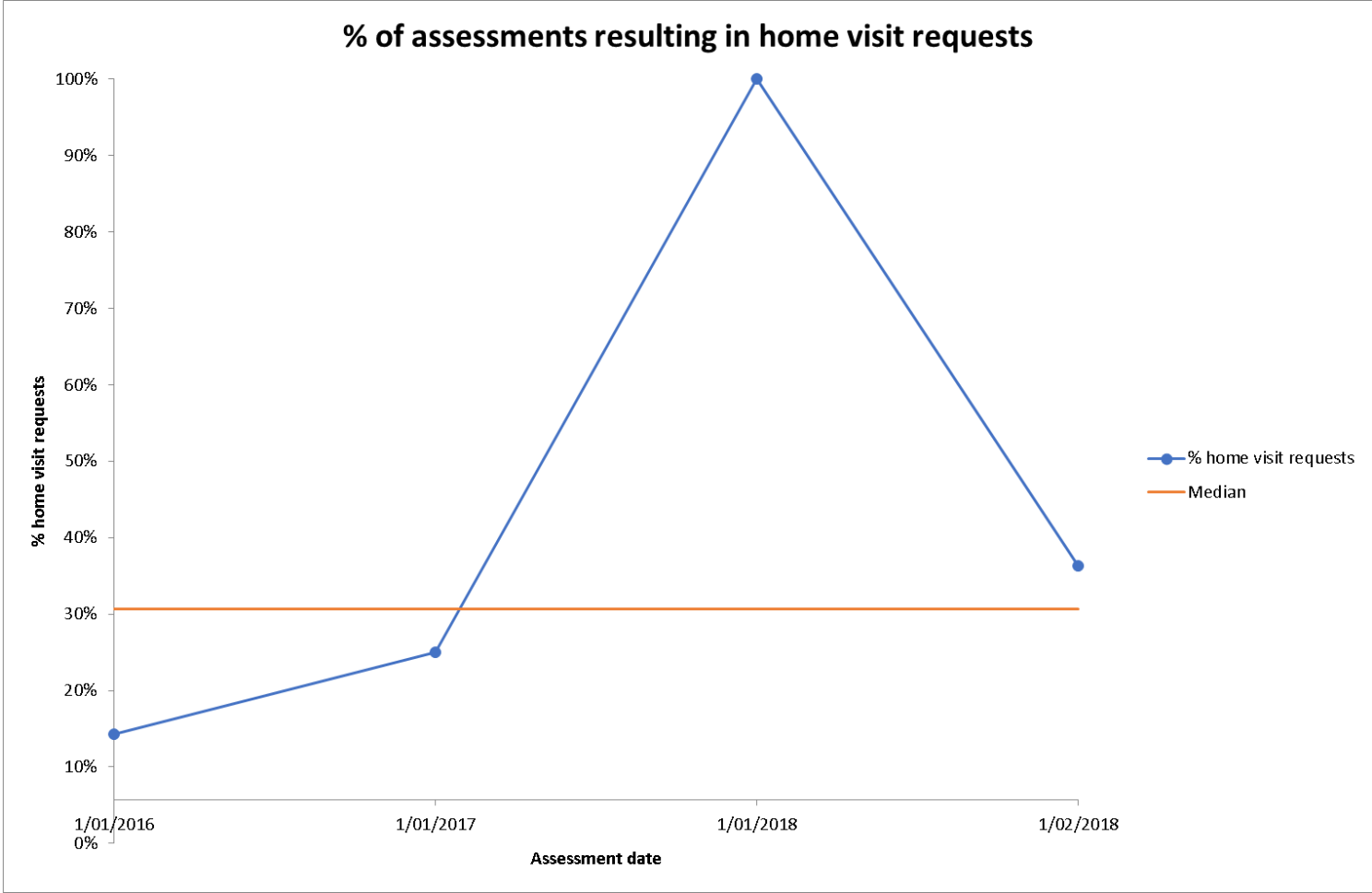
# Process Map



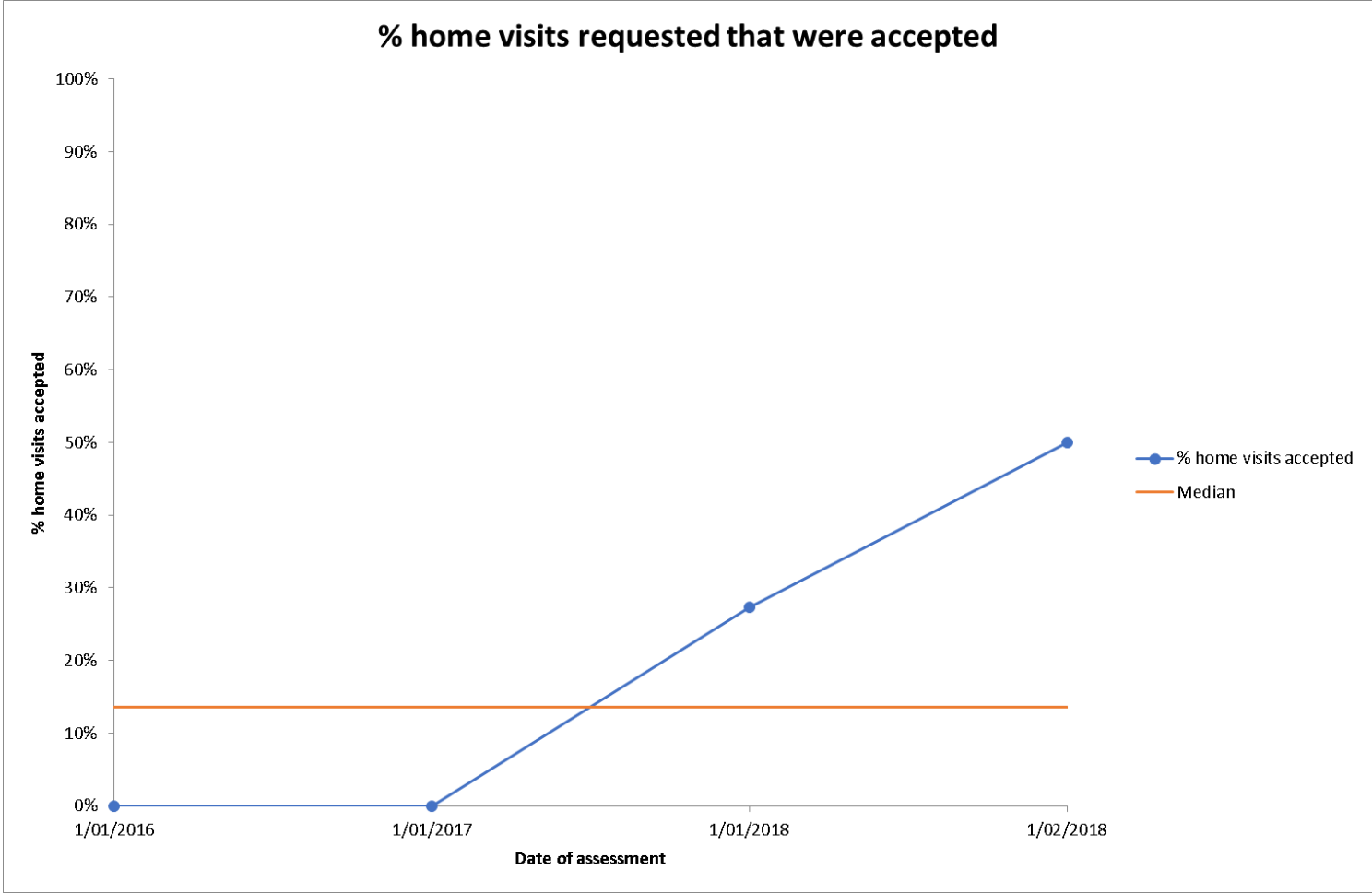
# Data Analysis



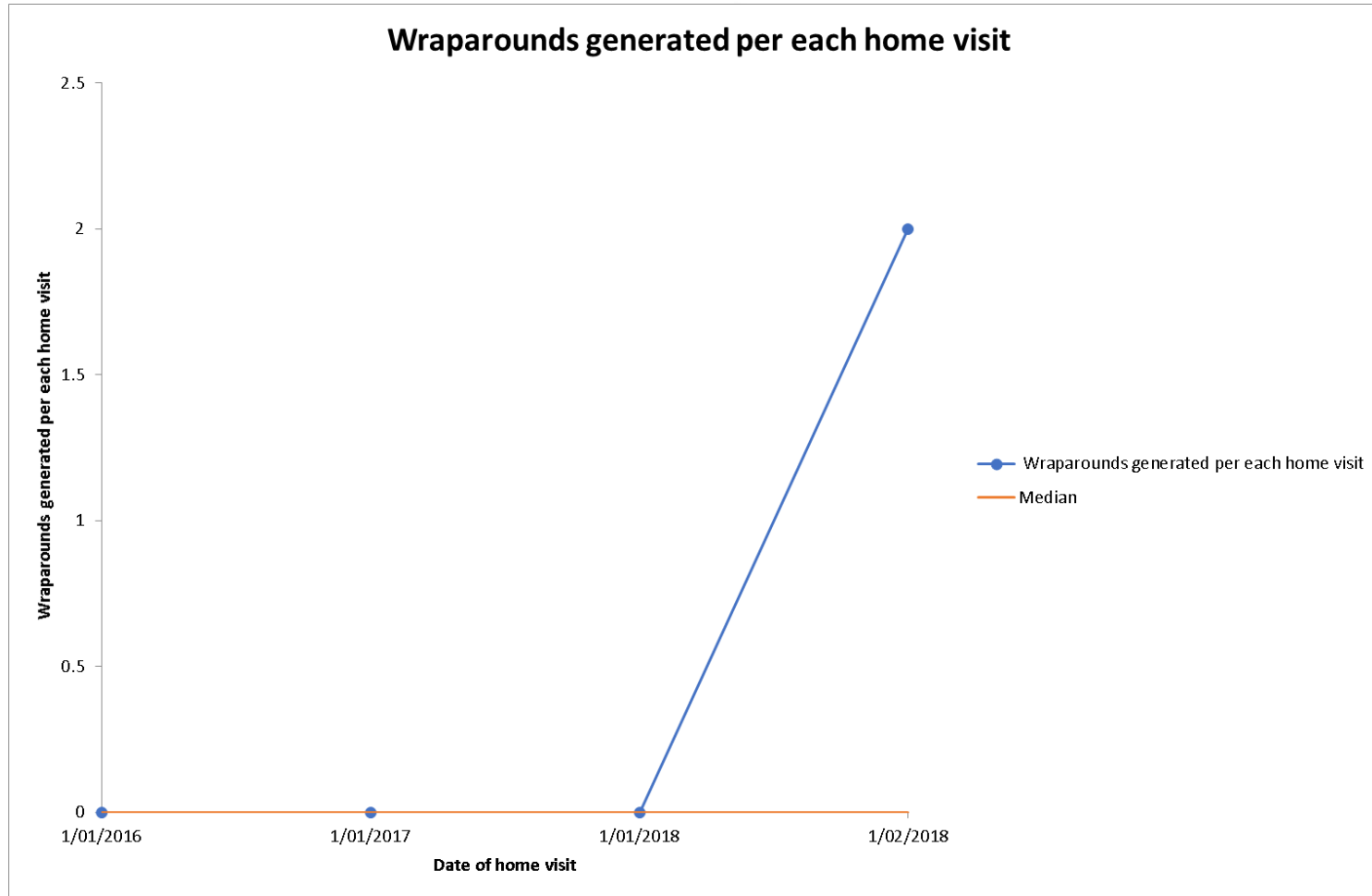
# Data Analysis



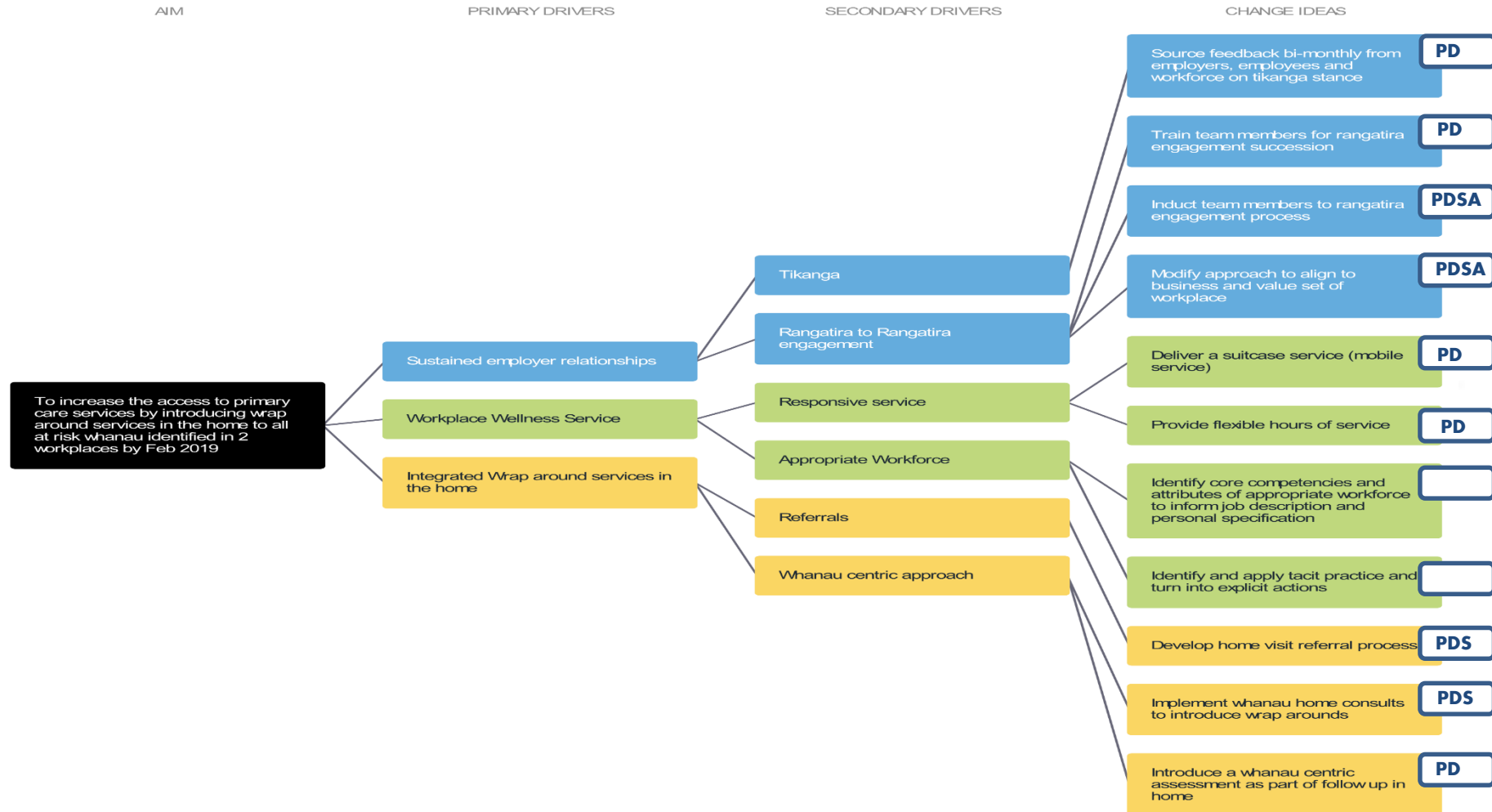
# Data Analysis



# Data Analysis



# Progress to date?



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# Post HQSC NZ – value”d” proposition

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## Kainga

- Remedial housing initiative
- Insulation
- Heat pumps
- ACC- injury prevention
- Fire service
- Energy Wise
- Defib

