

Tu Mahi

Turanga Health

March 2019



HEALTH QUALITY & SAFETY  
COMMISSION NEW ZEALAND

*Kupu Taurangi Hauora o Aotearoa*



HEALTH SYSTEM INNOVATION AND IMPROVEMENT

# Tu Mahi Project

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- Poor access to primary care services for eligible enrolled Maori in Turanganui a kiwa
- Introduce options to facilitate and increase participation of Maori in primary health care and conversely reduce the demand on secondary care
- Workplace Wellness Program – Tu Mahi



# Aim Statement

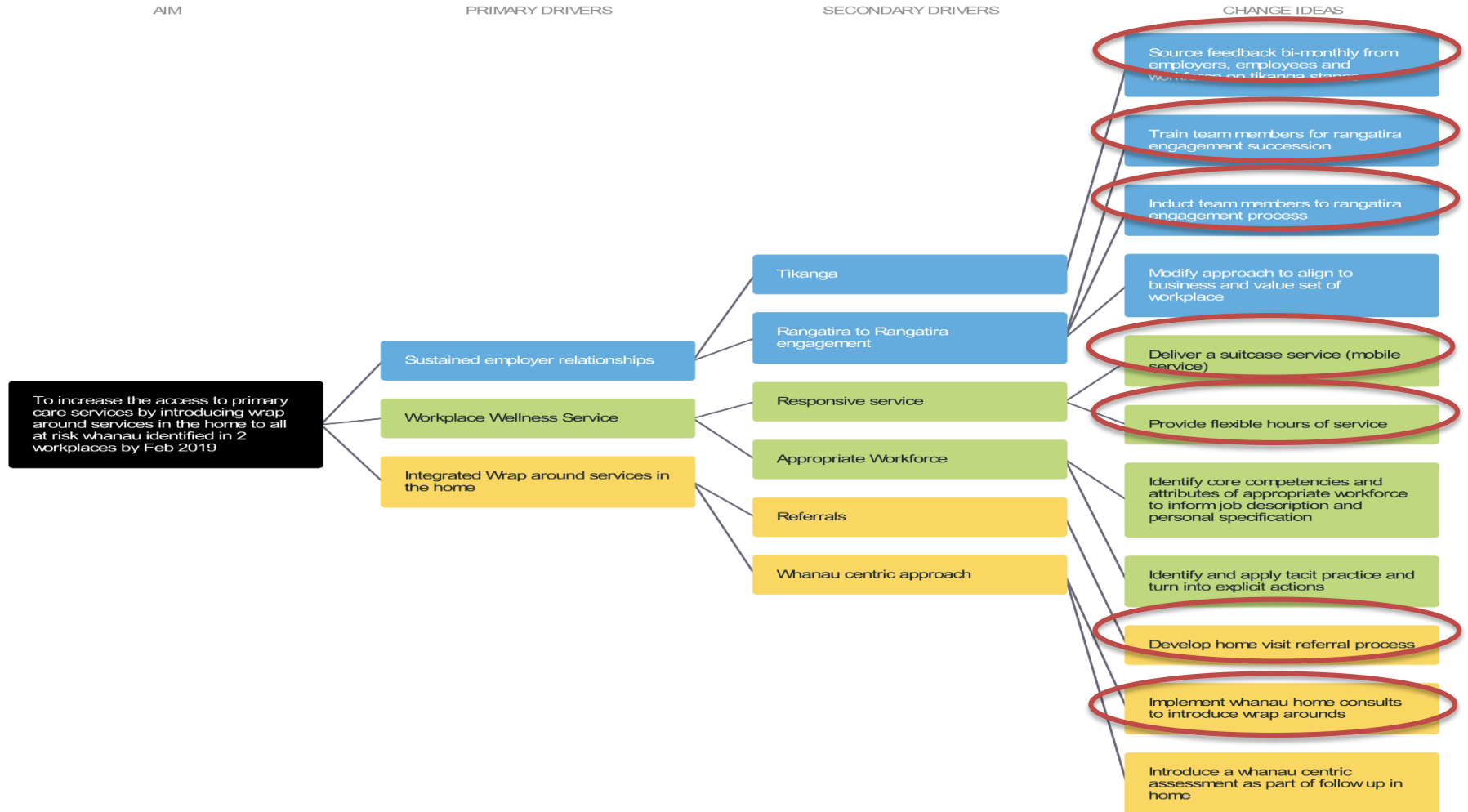
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- To increase the access to primary care services by introducing wrap around services in the home for all at risk whanau identified in 2 workplaces by Feb 2019





# Change Ideas



# Workplaces

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**KO AWATEA**

HEALTH SYSTEM INNOVATION AND IMPROVEMENT

# Data Analysis – Home visits

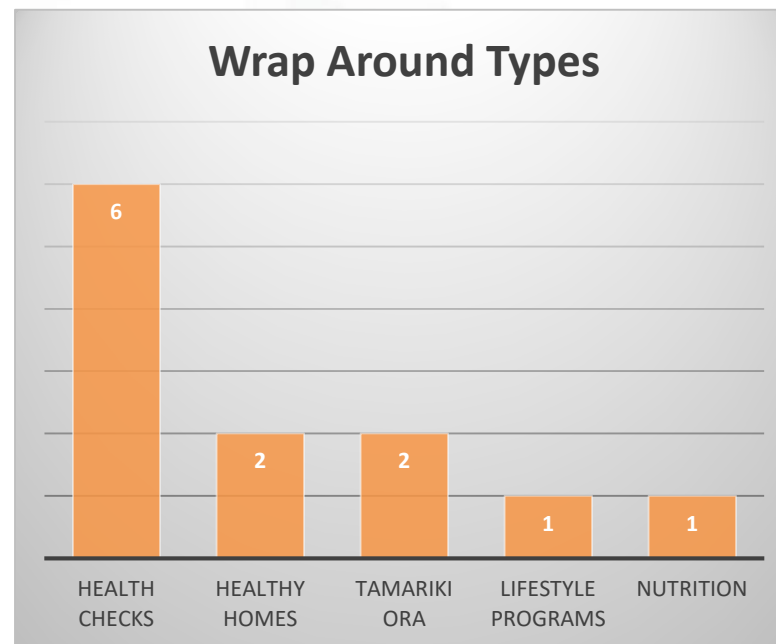
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- No. Employees – 72
- 80% Maori
- At risk employees identified – 15
- Home visit offers – 15
- Home visits Accepted – 6



# Data Analysis- Wrap Around Services

Home visit	No. Wrap arounds
1	1
2	1
3	3
4	2
5	1
6	1





# Whanau Feedback – Home visits

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“I’d be open to have another home visit”

“Weekend visit was a good time”

“My husband enjoyed the experience”

“Our whare was cold and the Nurse connected us to healthy home program”

“Had a positive experience and would open home again”

“We are expecting a baby and the nurse connected us to a antenatal classes”

“Initially thought a home visit would be helpful”

“Home visits are important for ongoing support”

“We felt comfortable being in our home”

# Challenges and successes – Tools/project

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- Contextualization (what value will tools add)-Appetite to have a go
- Let go – Go “let”
- New learnings – appreciation (they do work)

