GOAL	Primary Drivers	Secondary Drivers	Change Interventions
GOAL: To improve health outcomes with a focus on Māori health gains, equity and patient experience in primary care	Reduced patient harm and unwarranted variation	Data viewed through an equity lens  Shared knowledge and resources	Develop and publish change packages on 2017-19 projects Projects to have appropriate population measures of equity &/or Māori health outcomes Promote the use of the Atlas and Patient Experience Survey data and particularly equity focused data
	Consumer co-design	Consumer participation in improvement teams  Consumer education and training	Change language from consumer engagement to consumer co-design Promote examples of co-design work in primary care Partner with Partners in Care (PIC) in developing consumer engagement and co-design in primary care Initiate joint work with PIC and the Hospital Improvement Team to improve lower scoring Patient Experience Survey areas.  Work with PHO-QIN to build consumer engagement capability All projects to measure specific patient experience improvement
	Sector leadership and capability	Facilitated learning Collaboratives  QI advisor/facilitator professional development programmes	Develop a strong evidence base on a high priority topic suitable for a collaborative approach Test regional and national collaborative options Run biennial EOI for Primary Care self-selected projects Develop and support the implementation of primary care improvement advisor/facilitator training options and a career progression pathway to meet the needs of the sector Support teams to present and share work at conferences and seminars Strengthen strategic partnerships with DHB Alliances & primary health networks: e.g. PHOs, PHA and Federation of Primary Health Aotearoa New Zealand
	Integrated services	Developing agreed evidence informed pathways  Strong relationships across the continuum of care	Establish Integrated Advisory Group (IAG) Seek guidance & involvement from the PHO-QIN Expanded evaluation to capture learnings from PHARMAC partnership Use local improvement resources across primary & secondary care to support learning collaboratives Apply the principles of 'Collective Impact' Facilitate evidence gathering on priority topic areas with partners for change packages & collaborative offering 20/21.
	Partnership with Māori	Te ao Māori embedded in our programme approach  Transparent relationships and co-decision making with Māori partner organisations  Māori quality improvement models and capability	Prioritise Māori health organisations & Māori workers for quality improvement/facilitator education Partner with tangata whenua to develop a definition of quality Prioritise Māori health organisations & Māori expertise within the Commission to partner with for improvement work & application of existing Māori models Showcase collaborative ways of working learnt from Te Tihi partnership Educate and support primary care teams to use the HEAT or similar to assess equity

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