



Timatanga Hou



Whanau Escalation

If you were worried about your health what would you do to get help?

- ‘Wait for a nurse to come past’
- ‘They pass by quite often’

Would you ring the bell?

- ‘Don’t want to be a hoha’
- ‘The nurses are all busy’
- ‘They have more important patients to take care of’



Findings of Interest



- On admission some (very sick) patients did not gain a full comprehension of their ward orientation
- Most patients are happy to ring the bell for a medical event
- Tane don't want to hoha the nurses
- Wahine have no hesitation when it comes to ringing the bell.

You're NOT a HOHA - Ring the Bell

- Keep the bell within reach and use it.
- Whanau members state they will ring the bell and take responsibility for their whanau



2a Kaupapa Maori Ward BOPDHB



**Where everyone
feels the
whanaungatanga**



