

# TALKING TO ADULT PATIENTS

WITH A SERIOUS ILLNESS AND AT RISK OF DETERIORATION

## WHAKATAKATŪ PREPARING

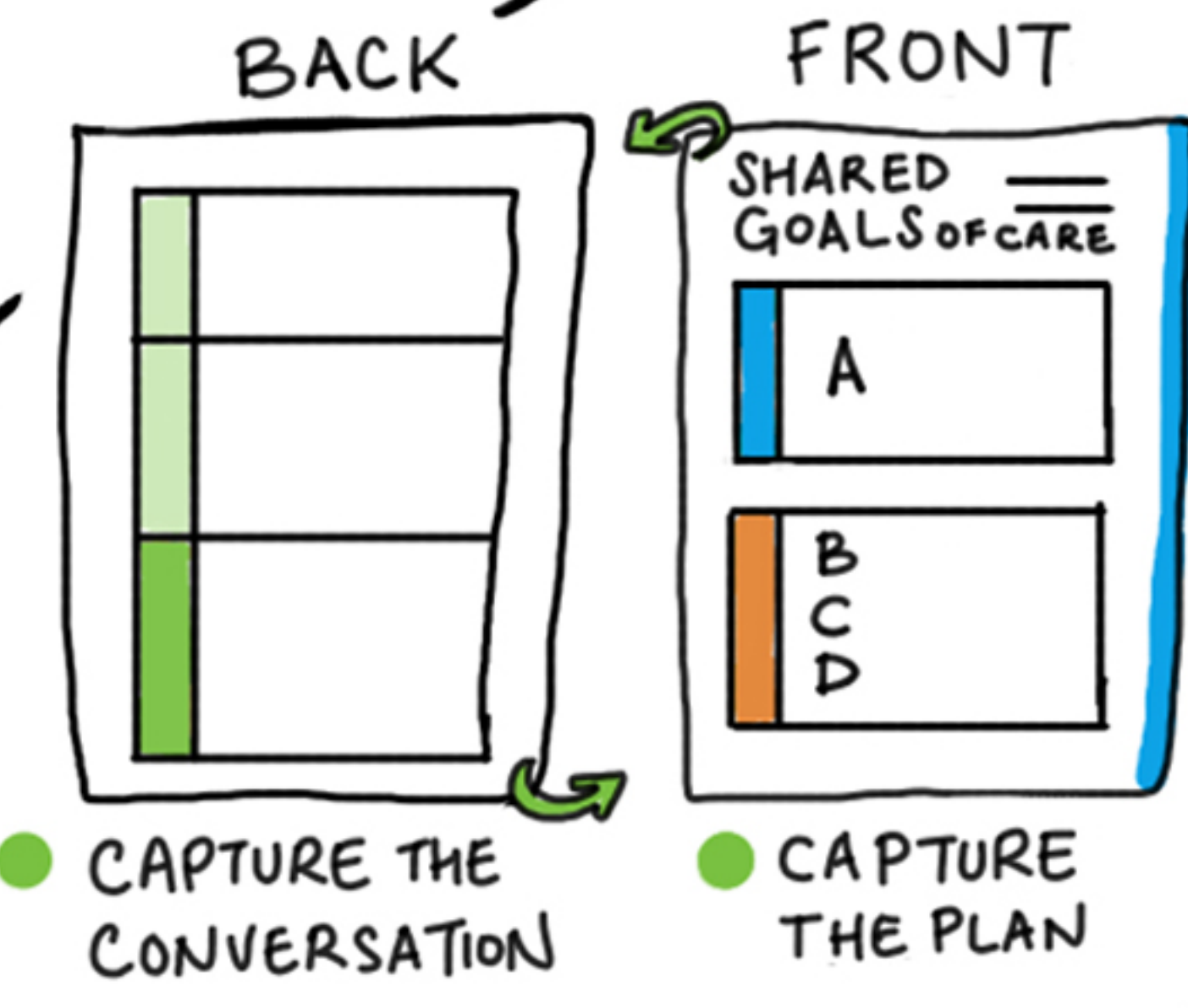
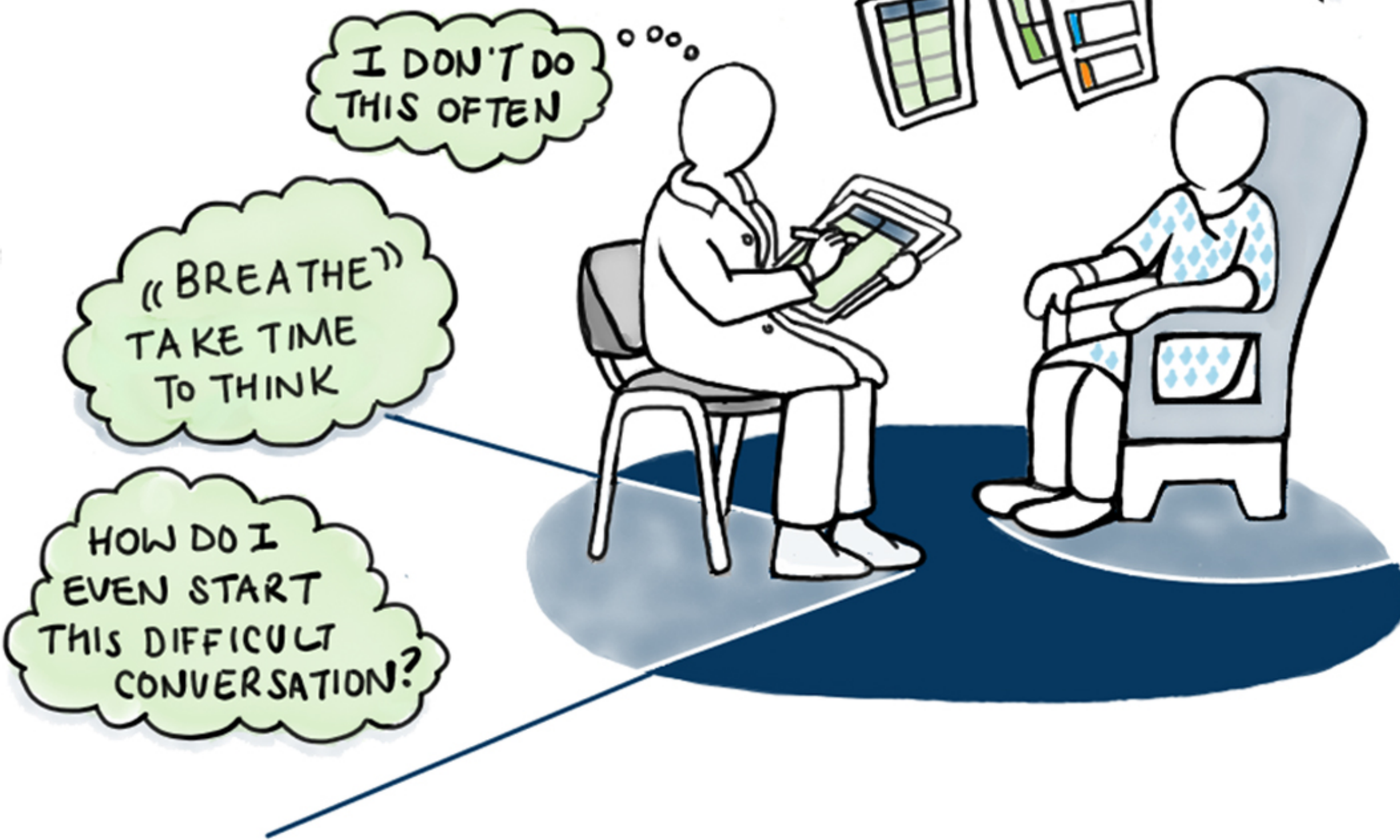
- IDENTIFY THE PATIENTS
- CHECK YOUR IMPLICIT BIAS
- READ THEIR NOTES
- TALK TO OTHER TEAM MEMBERS
- CHECK YOUR READINESS AND THE PATIENT'S

- SERIOUS ILLNESS CONVERSATION GUIDE (SICG)
- SHARED GOALS OF CARE FORM (SGOC)

- TREATMENT OPTIONS

## KŌREROTIA TALKING

- CONNECT WITH THE PATIENT
- SHARE PROGNOSIS
- PAUSE
  - ALLOW SPACE TO RESPOND
  - ACKNOWLEDGE THE EMOTIONS
- EXPLORE
- CLOSE



## TUHINGA DOCUMENTING

### SHARED GOALS OF CARE FORM

- PUT FORM INTO CLINICAL RECORD
- SHARE

NEXT HEALTH SETTING

## WHAI TAKE USING

