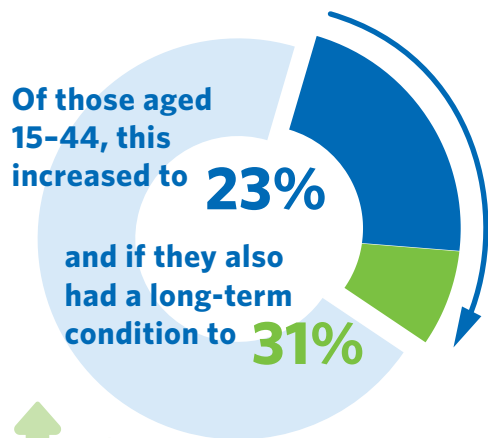
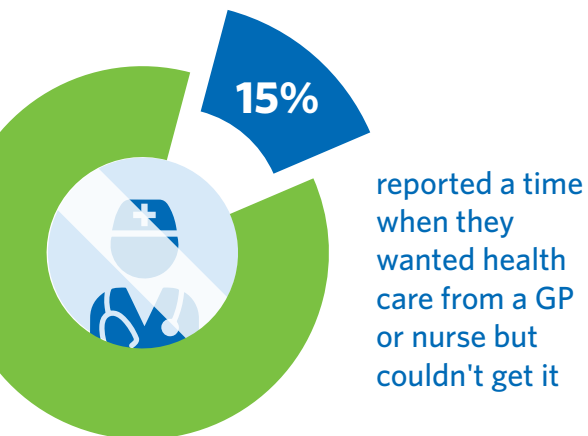


Health service access: key findings 2019

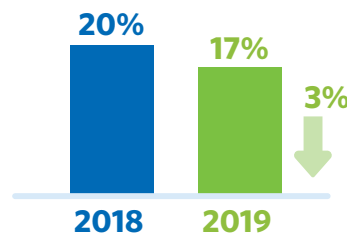
Results from the primary care patient experience survey.

Access



Cost

A decrease of 3% in people reporting cost as a barrier to visiting a GP or nurse in 2019 compared with 2018



This increased to 34% of those aged 15-44

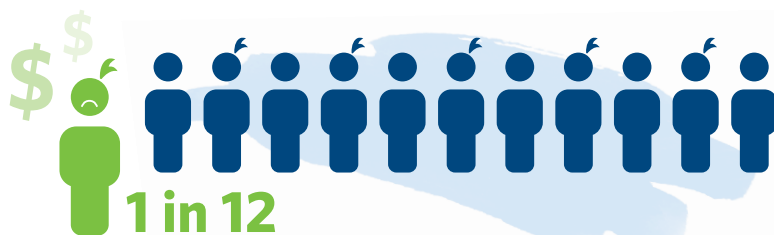
Most common barriers



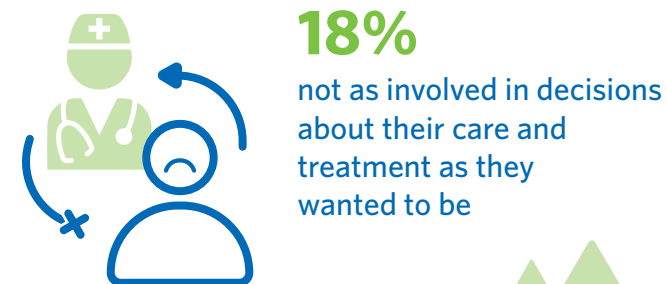
Appointment cost



Cost of taking time off work



Experience



This increased to 28% for Māori aged 15-44

