



HEALTH QUALITY & SAFETY
COMMISSION NEW ZEALAND

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27 October 2022

[REDACTED]

Re: **Adult Patient Experience Survey**

Dear [REDACTED]

Official information request

I am writing to respond to your official information request that we received 14 October 2022 regarding the cost of the Adult Patient Experience Survey.

The Commission runs two national surveys across the health sector, the adult hospital inpatient experience survey and the national primary care patient experience survey. The contract to provide a survey data collection and reporting system for both surveys was subject to open procurement using the Government Electronic Tender Service. In the request for proposal, a maximum amount of \$350,000 per annum to provide the two national surveys was set. This requires quarterly end-to-end survey data collection, a reporting system for two surveys and ongoing support for sector users. To uphold one of the principles of Māori data sovereignty the data must be hosted in New Zealand.

If you have any queries, please feel free to contact us at info@hqsc.govt.nz. If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be considered.

Please note that the Commission publishes some of its OIA responses on its website, after the response is sent to the requester. The responses published are those that are considered to have a high level of public interest. We will not publish your name, address, or contact details.

Yours sincerely

[REDACTED]