

Summary of the 99th meeting of the Te Tāhū Hauora Health Quality & Safety Commission Board on 9 June 2023 held at Front & Centre, 69 Tory Street, Wellington.

Members: Rae Lamb, Mr Andrew Connolly, Prof Peter Crampton, Shenagh Gleisner, Dr Wil Harrison, Dr Tristram Ingham, Dr Jenny Parr.

Staff: In attendance: Dr Peter Jansen, Gillian Bohm, Victoria Evans, Fritz Evile, Richard Hamblin, Kayleen Katene, Don Matheson, Bevan Sloan, Jim Wiki, Deon York, Shelley Hanifan (minutes), Paula Farrand (EA to the Board), Heidi Cannell and Simona D'Silva (item 9), Caroline Tilah (item 10), Kere Pomare (item 12), Tony Mottershead (item 14).

Guests: Morag McDowell - Health and Disability Commissioner, Angie Smith - Co-Chair, Te Kāhui Mahi Ngātahi, Ria Earp – Chair, Te Kāhui Piringa, Dame Karen Poutasi, Teresa Wall and Darrin Sykes (item 9), Carl Horsley (item 10), Hikitia Ropata, Chair, Ātiawa Toa Hauora Partnership Board (item 13)

Apologies: Russ Aiton, Martin Thomas, Stephanie Turner.

- The minutes of the previous meeting were **approved**.
- The actions of the previous meeting were **updated** and **noted**.
- The interests register, and special register of interests were **updated**.
- Members' board related activities were **noted**.
- A patient story was provided by way of a video.
- The chief executive report was **noted**.
- The finance report was **noted**.
- The update from the Health and Disability Commissioner was **noted**.

Performance review – interim update

The external performance reviewers provided opening remarks, reflecting on the key focus of leading out with influence, the stronger expectations of Te Tāhū Hauora in the reformed system, and the challenge to build on foundational work that we have already done.

It was noted that Te Tāhū Hauora as a trusted voice for consumers means that there may be times where the relationship with the health entities' may be challenging. However, this is a key role Te Tāhū Hauora has.

When discussing how the recommendations of the review would be translated into action, it was noted that it is important to build the capacity and capability of staff as there is no quality and safety system without equity.

When asked to comment on where the organisation should be in three years' time, the reviewers stated that Te Tāhū Hauora will have made a significant contribution to the sector's understanding of what it means to have quality and safe delivery of care across the spectrum of care – primary, community and into the hospital.

Identifying system level opportunities to reduce harm report 2021/22

The Senior Manager, Systems Safety and Capability, and Clinical Lead Systems Safety spoke to their paper noting the helpful feedback previously provided by the Board.

The intent of the report is to inform providers, consumers, and whānau how we are actively supporting the identification of system level opportunities to reduce harm.

Feedback from the Board included the need for timeliness of data and response to understand the clusters requiring further investigation and Māori overrepresentation, how risk is manifesting and what are the insights from the data. Strong partnerships with Te Aka Whai Ora and Te Whatu Ora are required. It's important that we engage and feedback to the sector so we can encourage them to report.

This is an opportunity to put pressure into the system and be very clear about what data we are missing and what is not included that we need.

Te Kāhui Piringa role with the Board

Ria Earp (chair Te Kāhui Piringa) introduced the item noting that this is its second time at the Board and that it is an important component in moving beyond rhetoric and taking action regarding Te Tiriti o Waitangi, as referenced in the performance review. There is a struggle to define partnership and its implications.

Ria confirmed that the decision has been made not to establish a full Te Tiriti o Waitangi partnership at this time. Instead, adopting an evolving forward approach to work in partnership with the Board on priorities that are considered priority for Te Kāhui Piringa. The Board and chief executive could delegate decision making rights. The terms of reference are a living document.

The Board shared that while they considered this a step in the right direction, they were hoping for a stronger approach with stronger language reflecting partnership and that the Board 'will' delegate decision making on priority areas. It is important to ensure that the sector does not perceive the proposed approach as the basis for Te Tiriti based partnership.

Ria noted that the terms will be reviewed regularly and will continue to move closer to strengthen the approach. The Board requested that how this is working be reviewed in six months' time.

National mortality review function change programme

The Director, National Mortality Review informed the Board about the Minister of Health being briefed on the three-year appointments for the National Mortality Review Committee (NMRC), which were approved by the Board out-of-session. Eight appointments have been made, and the organisation notes the diverse expertise of the members including a majority of Māori members, marking a significant milestone.

Members of the existing committees have been notified and invited to contribute as subject matter experts (SMEs) for specific work programmes in 2023/24.

Iwi Māori Partnership Boards partnership

Pou Arahi and Director, Health Quality Intelligence presented 'Project Huia' for building quality partnerships with Iwi Māori partnership boards (IMPBs).

The purpose of the presentation was to seek the Board's endorsement and support for the work ahead; highlight an opportunity for Te Tāhū Hauora to pivot.

The project proposes that Te Tāhū Hauora work alongside two to three IMPBs to prototype a new way of working, testing our shared Te Tiriti o Waitangi aspirations through a reciprocal model of involving, informing, influencing and improving. This would result in the co-design of curated data sets and tools that could be 'fit for purpose' to support all IMPBs.

Next steps include a presentation to ELT and Te Kāhui Piringa and establishing meetings with potential IMPBs to test willingness for a co-designed approach and plan.

The Board endorsed and commended the project. It highlights transformative change and direction of travel for Te Tāhū Hauora within the reformed system. This will be important for moving into community space and learning about what might work for people on the ground.

Measures Library

Senior manager, strategic initiatives joined the meeting via zoom updating the Board on the Measures Library noting that it is going live 30 June 2023.

It is a valuable resource for the sector and will now move from being a bespoke project to an ongoing programme of work for Te Tāhū Hauora. There will be 186 measures in the library by July 2023.

Papers for noting

The noting papers were noted.