## **Consumer voice: Why your community should get involved in the consumer health forum Aotearoa**

**Transcript**

Audio

[Upbeat violin music plays]

**Visual**

**The video begins. The screen has a maroon background with tohu designs. In the middle of the screen are the words in white, ‘On 10 November 2022, people from across the country gathered for a hui in Wellington. These people were invited to share their perspectives and experiences of health care.’**

Audio

[Tanaya Shangarpawar] This is the start of a new era for us. We will be able to take what’s said here today to the right place and influence the health sector.

**Visual**

**Tanaya Shangarpawar talks into a microphone to an audience. Cut to people sitting at a conference table discussing ideas. Close-up of a woman talking at a table. Close-up of a man talking at a table.**

**[Graphic] The points they raised are helping to shape the future of health care services in Aotearoa.**

Audio

[Zelda Edwards] Why is it important for you and your community to get involved in the forum?

**Visual**

**An Indian woman is sitting and listening to the interviewer waiting to answer her questions. There are people in the background who are busy.**

Audio

[Prabh Ravi] Oh, because of the diverse perspectives that we bring in, the lived experiences that we experience which the mainstream people may not understand.

**Visual**

**A woman with glasses, Natasha Astill, nods her head. She is wearing a ‘hidden disability’ sunflower lanyard. She speaks into a microphone as people around her listen. We see a wide shot of all the people sitting at the conference tables. Cut to Natasha talking to the off-camera interviewer.**

Audio

[Natasha Astill] I am a disability advocate with lived experience with a disability. It's pretty amazing being a part of this forum as I'm getting my voice heard.

**Visual**

**Close-up of an Indian man with glasses sitting, listening and discussing ideas with a group. A wide shot of the group. A close-up of group participant Jo Millar speaking. The man then sits facing the camera and talks to the interviewer.**

Audio

[Andrew Thakurdas] I really come away thinking good thing I made the effort and have listened to some of the people talking on the aged care table. It really has helped me to get closure with respect to the situation with my mother, but the same time get more motivated about getting involved at a more longer-term way.

**Visual**

**A woman, Lorna Kanatovatoa, speaks to an off-camera interviewer. Cut to a shot of Lorna speaking on a microphone at a conference table. A close-up of hands writing at a table. A shot of people sitting at tables talking. A wide shot of people at tables in a conference room listening to a presentation.**

Audio

[Lorna Kanatovatoa] By forty-five, many Pacific and Māori people are already showing signs of physical disability. There's a whole lot of other things that surround that. There are other cross-sector discussions that need to take place to serve our community.

**Visual**

**A man, Peter Waihape, speaks to an off-camera interviewer.**

Audio

[Peter Waihape] I found out that my community where I live feel like their voice has not been heard, and they've given up. That's why I'm here. Hopefully we can make a change.

[Upbeat violin music plays]

**Visual**

**[Graphic] Join the consumer health forum Aotearoa for yourself, your whānau and your community.**

**[Graphic] Membership is free hqsc.govt.nz/consumer**

**[Graphic] Ngā mihi nui to all the consumer health forum Aotearoa members for sharing your voice: Prabh Ravi, Natasha Astill, Andrew Thakurdas, Lorna Kanatovatoa and Peter Waihape.**

**The New Zealand Government and Health Quality and Safety Commission logos appear onscreen.**

**Video ends.**