**Consumer voice: Being a part of the consumer health forum Aotearoa**

**Transcript**

Audio

[Music plays]

**Visual**

**The video begins. The screen has a blue background with tohu designs. In the middle of the screen are the words in white writing, ‘On 10 November 2022, people from across the country gathered for a hui in Wellington. These people were invited to share their perspectives and experiences of health care.’ Cut to a shot of people sitting at tables in a conference room listening to a speaker. A close-up of a woman, Natasha Astill, nodding. Another close-up of a woman, Tui Taurua, nodding.**

Audio

[Music plays]

**Visual**

**[Graphic] The points they raised are helping to shape the future of health care services in Aotearoa.**

Audio

[Interviewer] How does being a member of the consumer health forum Aotearoa make you feel, if you could describe it in two words?

**Visual**

**A wide shot of people seated in a conference room watching a presentation. A close-up of a man taking a photo of the room with a smart phone. A shot of a woman, Lorna Kanatovatoa, speaking to the off-camera interviewer.**

Audio

[Lorna Kanatovatoa] Two words. I'm not a woman of few words, you know that.

**Visual**

**A shot of a woman, Prabh Ravi, speaking to the off-screen interviewer.**

Audio

[Prabh Ravi] Very important, because I think it's really, really important to have the consumer voice and so I think that's the best way that we can engage with the health authorities.

**Visual**

**Lorna Kanatovatoa speaking to the interviewer.**

Audio

[Lorna Kanatovatoa] Working for the greater good, that's probably my two words actually. Opportunity and working for the greater good.

**Visual**

**A man, Andrew Thakurdas, speaking to the off-camera interviewer.**

Audio

[Andrew Thakurdas] Educational experience today amongst all the readings that come and also some really deep insights today about things that I kind of like was aware of but hadn't joined the dots, yeah.

**Visual**

**A close-up of a woman sitting and speaking. A close-up of Andrew Thakurdas sitting and listening. A man, Julian Paton, speaking to the off-camera interviewer.**

Audio

[Julian Paton] I think it's empowering and hopefully it will be enduring.

**Visual**

**A close-up of three women talking in busy conference room. A wide shot of the room with people standing and talking in groups. A woman, Jo Millar, speaking to the off-camera interviewer.**

Audio

[Jo Millar] Two words I'd use was being the ‘most progressive’. This is probably one of the few forums that I've been to where I've walked away saying, yes, we're on the start to going up the stairs.

**Visual**

**A woman, Tui Taurua, speaking to the off-camera interviewer.**

Audio

[Tui Taurua] Privileged. I feel very privileged to be in the space that I am and walking the footsteps that I'm walking. But not just for our present, but for my tūpuna. So, I feel very privileged and I feel very honoured.

[Music plays]

**Visual**

**[Graphic] Join the consumer health forum Aotearoa for yourself, your whānau and your community.**

**[Graphic] Membership is free hqsc.govt.nz/consumer**

**[Graphic] Ngā mihi nui to all the consumer health forum Aotearoa members for sharing your voice: Tash Wharerau, Lorna Kanatovatoa, Prabh Ravi, Andrew Thakurdas, Julian Paton, Jo Millar and Tui Taurua.**

**The New Zealand Government and Health Quality and Safety Commission logos appear onscreen.**

**The video ends.**